

### **REQUEST FOR QUOTATION (RFQ)**

To:	All participating bidders	From NYDA Mmabatho Tseko				
Date:	06/05/2025	Number of Pages 16				
Contact details	087 158 6345	Mmabatho.Tseko@nyda.gov.za				
Project description	Procurement of The Implementation, Maintenance and Support of Microsoft Great Plains					
	2018					
RFQ number	RFQ2025/017-04366/NYDA					

# CLOSING DATE: 16/05/2025 at 17:00 SUBMISSION EMAIL ADDRESS: <u>Quotations2@nyda.gov.za</u>

### **Issued by:** National Youth Development Agency 7 Naivasha Road Sunninghill 2191

Name of Bidder:	
ADDRESS :	
LAND LINE :	Cell No:
EMAIL:	

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# PART A INVITATION TO BID

YOU ARE HEREBY INV	ITED TO BID FOR REQUIREMENTS	S OF THE	E (NAME OF DE	EPARTMENT/ PUBLIC E	ENTITY)	
	25/017-04366/NYDA CLOSING DATE: 16 May 2025 CLOSING TIME: 17:00					
BID RESPONSE DOCU	MENTS MAY BE DEPOSITED IN TH	ie bid b	OX SITUATED	AT (STREET ADDRES	S)	
NATIONAL YOUTH DEVEN	OPMENT AGENCY					
7 Naivasha Road						
Sunninghill						
BIDDING PROCEDURE	ENQUIRIES MAY BE DIRECTED TO	0	TECHNICAL	ENQUIRIES MAY BE D	IRECTED TO:	
CONTACT PERSON	Mmabatho Tseko		CONTACT PE	RSON		
TELEPHONE NUMBER	087 158 6378		TELEPHONE	NUMBER		
FACSIMILE NUMBER			FACSIMILE N	IUMBER		
E-MAIL ADDRESS	Mmabatho.Tseko@nyda.gov	v.za	E-MAIL ADD	RESS		
SUPPLIER INFORMATION	N N					
NAME OF BIDDER						
POSTAL ADDRESS						
STREET ADDRESS				-		
TELEPHONE NUMBER	CODE			NUMBER		
CELLPHONE NUMBER				-	-	
FACSIMILE NUMBER	CODE			NUMBER		
E-MAIL ADDRESS						
VAT REGISTRATIO	4					
NUMBER SUPPLIER	TAX COMPLIANCE SYSTEM	1		CENTRAL		
COMPLIANCE STATUS	PIN:		OR	SUPPLIER		
				DATABASE No:	MAAA	
B-BBEE STATUS LEVEL VERIFICATION	TICK APPLICABLE BOX	J	B-BBEE STA	TUS LEVEL SWORN	[TICK APPL	ICABLE BOX]
CERTIFICATE						
	Yes N	10			☐ Yes	🗌 No
	LEVEL VERIFICATION CERTIFIC FOR PREFERENCE POINTS FO			DAVIT (FOR EMES &	QSEs) MUST BE	SUBMITTED IN
ARE YOU THE	FOR PREFERENCE POINTS PC					
ACCREDITED				FOREIGN BASED		_
REPRESENTATIVE IN SOUTH AFRICA FOR	Yes No		SUPPLIER F	OR THE GOODS	Yes	No
THE GOODS	[IF YES ENCLOSE PROOF]		/SERVICES /	WORKS OFFERED?	[IF YES, ANSWE	ER PART THE
/SERVICES /WORKS					QUESTION BEL	OW]
OFFERED?						
	IDDING FOREIGN SUPPLIERS					
	NT OF THE REPUBLIC OF SOUTH AFR	ICA (RSA	)?			
DOES THE ENTITY HAVE						
	A PERMANENT ESTABLISHMENT IN T	-				
	ANY SOURCE OF INCOME IN THE RSA				YES NO	
IF THE ANSWER IS "NO"	THE RSA FOR ANY FORM OF TAXATION To all of the above, then it is no An revenue service (sars) and i	OT A REQ		EGISTER FOR A TAX CO	YES NO MPLIANCE STATUS	SYSTEM PIN CODE

# PART B TERMS AND CONDITIONS FOR BIDDING

1.	BID SUBMISSION:
1.1.	BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2.	ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED-(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
1.3.	THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
1.4.	THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).
2.	TAX COMPLIANCE REQUIREMENTS
2.1	BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2	BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
2.3	APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
2.4	BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
2.5	IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
2.6	WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
2.7	NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

### NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

### SIGNATURE OF BIDDER:

.....

CAPACITY UNDER WHICH THIS BID IS SIGNED: (Proof of authority must be submitted e.g. company resolution)

DATE:

.....

.....

# A. ADMINISTRATIVE COMPLIANCE

	QUOTATION DATA	Compliance				
		Yes	No	Noted	lf no, indicate deviation	
1.	EVALUATION PROCESS					
1.1	STAGE ONE:					
	ADMINISTRATION COMPLIANCE					
1.1.1	All quotes will be evaluated to determine compliance with quotation requirements and conditions. Quotes with obvious deviations from the requirements/conditions, will be eliminated from further adjudication.					
	(a) Eligibility/mandatory requirements					
	Quotes will only be compliant if bidder has submitted the following documents:					
	• A proof that the bidder is in good standing with SARS. Such information will be verified through Central Supply Database (CSD) or using SARS efiling pin <b>prior</b> to the award of the bid.					
	• SBD1 - Invitation to bid					
	• SBD 4 (Bidders Disclosure) - A completed and duly signed declaration of Interest. Should a conflict of interest be declared or identified, the bid would be declared non- responsive					
	• A completed and signed pricing schedule using the template provided.					
	Failure to provide any mandatory information required will results in the submission being considered non- responsive					
1.2	STAGE TWO					
1.4	PRICE AND SPECIFIC GOALS					
	In order for the bidder to claim specific goals:					
	• The bidder must indicate how they claim points for each preference point system in the SBD 6,1 form, and;					
	• A BBBEE Certificate/Sworn Affidavit must be attached.					
	Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.					

	QUOTATION DATA		Compliance			
		Yes	No	Noted	lf no, indicate deviation	
1.2.1	Price and Specific Goals evaluation will only be done to bidders who went pass Stage 1					
1.3	ADJUDICATION OF BID					
1.3.1	The bid shall be awarded at the sole and absolute discretion of NYDA. NYDA hereby represents that it is not obliged to award this bid to any bidder. NYDA is entitled to <b>retract</b> this bid at any time as from the date of issue and is not obliged to award this bid to the bidder that quotes the lowest.					
1.3.2	A bidder shall be disqualified from bidding if any attempt is made either directly to solicit and/or canvass any information from any employee or agent of NYDA regarding this bid from the date the offer is submitted until the date of award of the bid.					
1.4	Awarding of contract					
1.4.1	This is the final stage of the evaluation process and will be based on the PPPFA Preference Point System of 80/20 where Price will amount to 80 points, and specific goals will amount to 20 points. The award of business will be made to a bidder who has scored the highest overall points for this stage of the evaluation, unless objective criteria exist, justifying an award to another bidder					
1.4.2	Objective criteria					
	NYDA will give preference to disabled-owned companies who will score a minimum total of 60 points on Price and Specific goals.					
1.4.3	NYDA reserves the right to award this bid in full or in Part.					

# B. Terms of Reference for the Implementation, Maintenance and Support of Microsoft Great Plains

# 1. Background

The National Youth Development Agency (NYDA) is a South African based agency established primarily to tackle challenges that the nation's youth are faced with. The NYDA was established by an Act of parliament, act no 54 of 2008. The institution was established to be a single, unitary structure, established to address youth development issues at National, Provincial and Local government level.

The existence of the NYDA should be located within the broad context of South Africa's development dynamics. Similar to many developing countries, South Africa has a large population of youth, those between the ages 14-35; represent 41,9% of the total population. Given the youthful nature of the South African population much of the socio-economic challenges faced by the nation, i.e., poverty, inequality and joblessness, poor health etc., are borne by the youth. The gravity of challenges South Africa is faced with, require multi - pronged efforts, that simultaneously promote the development of sustainable livelihoods, reduce poverty, inequality and prioritize the development of policies which create an enabling environment for youth development.

# 2. Introduction

The NYDA seeks to appoint a service provider for the implementation, maintenance, and support of Microsoft Great Plains 2018. The appointed service provider will be responsible for upgrading from the current Microsoft Great Plains 2010 and ensuring a seamless transition for the following modules:

# **Financial Modules**

- General Ledger
- Payables
- Receivables
- Bank Management
- Fixed Asset Management

# **Existing Environment**

The current Microsoft Great Plains 2010 system is hosted on-premises and supports over 20 active users. This legacy system operates on Microsoft Dynamics GP 2010, utilizing Microsoft SQL 2008 databases, with both instances hosted on an onpremises Microsoft 2008 R2 server. The system is primarily used for finance operations and includes the following modules:

# Current Financial Modules

- Payables
- Receivables
- Reports (e.g., General Ledger, Trial Balance)
- Bank Management
- Fixed Asset Management

# 3. Scope of Work

The successful service provider shall be responsible for the implementation, maintenance, and support of Microsoft Great Plains 2018 which should be licensed for **30 active users** and hosted on our Azure environment. This might include data migration for FY24/25 from the current Microsoft Great Plains 2010 to Microsoft Great Plains 2018 additionally, the service provider will provide consulting and implementation of services to ensure the optimal functioning of the Microsoft Great Plains 2018 application environment.

# Level 1 Support

Service provider support includes:

- Ticket system and telephone call support logging capabilities.
- Utilizing VPN or Phone support resolutions were feasible remote support resolutions.
- Assistance with system technical errors or issues relating to the system.

# Level 2 Support

Service provider support includes:

- Provide onsite/remote support for bug and error resolution related to Microsoft Great Plains 2018.
- Provide technical support on projects related to Microsoft Great Plains 2018, including enhancements, upgrades and integrations.
- Configuration and implementation for new functionalities, upgrades and integrations with other applications.

# 4. Price schedule

DESCRIPTION	QUANTITY	PRICE PER UNIT	TOTAL PRICE EXCLUDING VAT
Implementation of Microsoft Great Plains 2018 including licensing <b>(for 30 active users)</b>	01	R	R
Maintenance and Support for 12months	01	R	R
Total Exc	luding VAT	R	R
VAT		R	R
Total Including VAT		R	R

COMPANY NAME :\_\_\_\_\_

SIGNATURE OF BIDDER: \_\_\_\_\_

CAPACITY : \_\_\_\_\_

# BIDDER'S DISCLOSURE

### 1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

### 2. Bidder's declaration

- 2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest1 in the enterprise, employed by the state? YES/NO
- 2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

- 2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**
- 2.2.1 If so, furnish particulars:

.....

<sup>1</sup> the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

- 2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? YES/NO
- 2.3.1 If so, furnish particulars:

.....

### 3 DECLARATION

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium2 will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other

<sup>2</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN

TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON

PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN

MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE

FALSE.

Signature	Date
Position	Name of bidder

May 2011

### PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

### NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

### 1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to invitations to tender:
  - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
  - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

### 1.2 **To be completed by the organ of state**

- a) The applicable preference point system for this tender is the 80/20 preference point system.
- 1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
  - (a) Price; and
  - (b) Specific Goals.

### 1.4 **To be completed by the organ of state:**

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

- 1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

# 2. **DEFINITIONS**

- (a) **"tender"** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) "**price**" means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) "tender for income-generating contracts" means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) "the Act" means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

# 3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

# 3.1. POINTS AWARDED FOR PRICE

# 3.1.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

$$Ps = 80\left(1 - \frac{Pt - P\min}{P\min}\right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

# 3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

# 3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 points is allocated for price on the following basis:

80/20

$$Ps = 80\left(1 + \frac{Pt - Pmax}{Pmax}\right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

# 4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
  - (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
  - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system)	Number of points claimed (80/20 system) (To be completed
---	---	--

	(To be completed by the organ of state)	by the tenderer)
At least 51% owned by black people that are youth	10	
At least 51% owned by black people that are women	10	

# DECLARATION WITH REGARD TO COMPANY/FIRM

# 4.3. Name of company/firm...... of 4.4. Company registration number: .....

# 4.5. TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One-person business/sole propriety
- □ Close corporation
- Public Company
- Personal Liability Company
- □ (Pty) Limited
- □ Non-Profit Company
- State Owned Company

[TICK APPLICABLE BOX]

- 4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:
  - i) The information furnished is true and correct;
  - ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
  - iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
  - iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –

- (a) disqualify the person from the tendering process;
- (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
- (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
- (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
- (e) forward the matter for criminal prosecution, if deemed necessary.

	SIGNATURE(S) OF TENDERER(S)
SURNAME AND NAME: DATE:	
ADDRESS:	