

NATIONAL YOUTH DEVELOPMENT AGENCY

ANNUAL PERFORMANCE PLAN 2020-2021

DATE: 28th FEBRUARY 2020

EXECUTIVE AUTHORITY STATEMENT

The National Youth Development Agency (NYDA) Annual Performance Plan 2020-2021 with the support of the Department of Women, Youth and people with Disabilities will create the political will and momentum within Government, to allow the Agency to gain the traction that is required for successful implementation of its programmes, products and services. The institution links its programmes to the Medium Term Strategic Framework (MTSF) outcomes of decent employment through inclusive economic growth, as well as nation building and social cohesion.

The NYDA will implement youth development programmes to address multi facet of challenges particularly unemployment, entrepreneurship and implement National Youth Service programmes in support of the young people of South Africa. The Agency has rationalized its work and will, through its Annual Performance Plan for 2020-2021, have a renewed focus towards youth entrepreneurship and the creation and facilitation of jobs as well as the coordination of the National Youth Services Programme across all sectors of government and society.

It is important therefore to develop a multi-level strategy that seeks to build a Private Public Partnership with the aim of getting all business and social partners to be involved in the overarching goal of getting the youth to enter the economic activity space. This enables the Agency's environment to improve efficiently in the provision of programmes, products and services that provides real time data for measurable impact. The NYDA complies with legislation and regulations that affect its environment and has adequately developed policies to ensure proper organization management and regulate staff and youth towards the realization of the organization's mandate.

The Agency understands that ultimately its judgement lies in the impact it makes in the lives of young people, and reducing unemployment. To this end, the Five-Year Plan has been enhanced to ensure maximum impact in support for young people.

Signature: 

Minister: Department of Women, Youth and Persons with Disabilities

Honorable Ms Maite Nkoana-Mashabane

ACCOUNTING OFFICER STATEMENT

The NYDA Annual Performance plan 2020-2021, with the support of the Department of Women, Youth and People with Disability, can create the political will and momentum within Government, to allow the Agency to gain the traction that is required for successful implementation of its programmes, products and services. The National Youth Development Agency links its programmes to the Medium Term Strategic Framework outcomes of decent employment through inclusive economic growth, as well as nation building and social cohesion. The Economic Development, Skills Development and Education Programmes are aligned towards employment creation while the National Youth Service programme has both a skills development as well as nation building alignment.

The Agency will over the medium term implement youth development programmes to address the MTSF outcome related to an efficient, effective and developmental orientated public service in support of the young people of South Africa. The National Youth Policy 2020 is the guiding Legislative Policy for youth development while the work of the Agency continues to be defined by the National Youth Development Agency Act 54.

The Political environment has become more complex because of changing political dynamics which could mean more pressure on the NYDA to be seen to address youth development issues. The issue of economic transformation is becoming a central theme on the youth agenda requiring further engagements on economic policy. Socio-cultural factors such as cultural trends, demographics, and population dynamics affect the community within which NYDA operates.

The NYDA complies with legislation and regulations that affect its environment and has adequately developed policies to ensure proper organization management and regulate staff and youth towards the realization of the organization's mandate. The National Youth Development Agency's continues to revise its plan to be consistently aligned to the mandate of NYDA and implement the annual performance plan in line with its mandate to support young people to realise their objectives.






Chief Executive Officer NYDA

Mr. Waseem Carrim

Official Sign-off

It is hereby certified that this NYDA Annual Performance Plan 2020-2021:

- Was developed by the management of the NYDA under the guidance of the Chairperson of the Board Mr Sifiso Mtsweni.
- Takes into account all the relevant policies, legislation and other mandates for which the NYDA is responsible.
- Accurately reflects Outputs which the NYDA will endeavour to achieve over the period 2020-2021.

Name of Programme Owner	Designation	Signature
Ms. Juliet Tshoke	Executive Director Strategy and Planning	
Ms. Ankie Motsqahae	Executive Director National Youth Service	
Ms Palesa Notsi	Executive Director IT and Communications	
Ms Mafiki Duma	Executive Director Human Resource and Legal Services	
Mr. Siyabonga Mbambo	Executive Director Operations (PDDD)	

Chief Financial Officer

Mr. Thamsanqa Mkhwanazi

Signature: 

Chief Executive Officer NYDA

Mr. Waseem Carrim

Signature: 

Executive Chairperson of the Board NYDA

Mr. Sifiso John Mtsweni

Signature: 

Minister: Department of Women, Youth and Persons with Disabilities

Honorable Ms Maite Nkoana-Mashabane

Signature: 

ACRONYMS

Abbreviation	Term
APP	Annual Performance Plan
BBBEE	Broad-Based Black Economic Empowerment
DBE	Department of Basic Education
DPME	Department of Planning and Monitoring and Evaluation
DHET	Department of Higher Education and Training
DoE	Department of Education
DTI	Department of Trade and Industry
DSD	Department of Social Development
DWYPD	Department Women, Youth and Persons with Disabilities
EIP	Enterprise Investment Programme
HDI	Human Development Index
ILO	International Labour Organisation
IYDS	Integrated Youth Development Strategy
KPA	Key Performance Area
KPI	Key Performance Indicator
LED	Local Economic Development
MTSF	Medium-Term Strategic Framework
M&E	Monitoring and Evaluation
NDP	National Development Programme

Abbreviation	Term
NEET	Not in Employment, Education or Training
NGO'S	Non-Governmental Organisations
NGP	New Growth Path
NIMSS	National Injury Mortality Surveillance System
NSA	National Skills Authority
NSDS	National Skills Development Strategy
NYDA	National Youth Development Agency
NYP	National Youth Policy
NYS	National Youth Service
NYSPF	National Youth Service Policy Framework
PGDS	Provincial Growth and Development Strategy
PWD	Persons with Disabilities
R&D	Research and Development
RSA	Republic of South Africa
IYDS	Integrated Youth Development Strategy
SAYWA	South Africa Youth Workers Association
SDA	Skills Development Act
SDF	Skills Development Fund

Country Perspective of the 25 Year Review

The President of the country had released the 25-year review report which records the past 25 years, as part of restoring human dignity, government has worked to provide all South Africans with basic services, water and sanitation, housing, electricity, social support, education and health care. It has sought to build an economy that provides work and opportunity to all in pursuit of the dream of a new and equal society. It is appropriate at this time to take stock of the progress over the last 25 years in overcoming the legacy of apartheid.

The 25-year Review is a reflection on this journey, highlighting the important milestones reached and achievements that this country has made as a young democracy. The review underscores the need for policy coherence to overcome all these difficulties and grow our economy, accelerate our transformation project, consolidate our social compact and advance the ideals of the National Development Plan.

Although the 15 to 34 age group in South Africa constitutes nearly 55% of people of working age, they only share in 35% of personal incomes in South Africa. At present the levels of access of the youth to productive resources (including land) are fairly low and needs to be optimised in order to address the so-called 'triple challenge' of high unemployment, inequality and poverty among the youth. In fact, high youth unemployment and poverty remains prevalent and are escalating.

Some youth are also still 'more equal than others' due to access to better social, institutional, financial and legal resources to enforce equality before the law than others. Alongside these challenges, low levels of social capital are disempowering many youth who are also facing many development challenges at community level. These realities reflect on some of the broken parts of South Africa's rainbow and pose serious challenges regarding future youth empowerment and

development. Short- medium- and long-term recommendations to address these challenges and advance the youth sector is addressed towards the end of the chapter.

The 25-year review, manifesto and MSFT priorities alludes to the achievement of the following:

- 2 million youth into jobs through combination of jobs programs, public employment programs, SETA's and ETI
- 100 000 youth entrepreneurs per annum across DFI's with private sector support
- 250 000 youth over five years placed in NYS programs
- One coordinating body that can oversee the workings of the different departments with regards to youth training and employment, accompanied by clear lines of accountability to a parliamentary portfolio committee.

The key focus areas to contribute to the achievement of the MTSF 2019-2024 priorities, the NYDA should:

- Improve coordination implementation of youth development and empowerment
- Strengthen the coordination of the National Youth Service Programme
- Provide training for a cadre of young people on 4IR related programmes
- Facilitate meaningful youth participation in sports, recreation arts, culture, support information on placement of youth and new volunteer programmes (AU, BRICS and UN)
- Support Research and innovation on commercialization innovative ingenious products.

PART A: OUR MANDATE

1. Constitutional mandate

The Constitution of the Republic of SA recognise the youth as citizen of the country who have the following rights: Human Dignity, Freedom of Association, Freedom of Trade, Occupation and Profession, Health Care, Food, Water and Social Security, Education and Access to Information. In recognising the heroic struggles of generations of the youth to bring about freedom and democracy in South Africa and whereas the government must take reasonable measures, within its available resources to achieve progressive development of South Africa's youth and whereas the interventions of youth development in South Africa must be implemented in a cohesive, seamless and integrated manner, therefore the spirit and form of the National Youth Development Agency.

The NYDA was established with the aim of creating and promoting coordination in youth development matters as a response to the country constitutional mandate. At age 25 years, South Africa is relatively a young democracy. However, as the rest of this report will show, the country has punched above its weight, and achieved so many feats. South Africa's peaceful transition, including the adoption of the Constitution (Act no 108 of 1996), with its enshrined Bill of Rights, is globally celebrated. The new South Africa created new democratic institutions, including the separation of powers between the legislative, executive and judicial arms of state

The NYDA derives its mandate from the NYDA Act (54 of 2008). Section 3 of the Act mandates the Agency to develop policy and an "Integrated Youth Development Plan and Strategy". The Act further mandates the NYDA to "initiate, design, coordinate, evaluate and monitor all programmes aimed at integrating the youth into the economy and society, guide efforts and



facilitate economic participation and empowerment, and the achievement of education and training". In short, the role of the NYDA can be summarised as follows:

- Lobby and advocate for integration and mainstreaming of youth development programmes in all spheres of government, the private sector and civil society.
- Initiate, implement, facilitate and coordinate youth development programmes.
- Monitor and evaluate youth development interventions across the board and mobilize youth to actively participate in civil society engagements.

It is noteworthy that the NYDA exists and operates within the context of a large youth population, with an estimated 66.1% of young people below the age of 34. Those between 15 and 35 years constitute an estimated 20.4 million or 36.1% of the estimated 56.5 million total population (SYR, 2018). The NYDA needs to establish partnership that will target the following:

- National and provincial Development Finance Institutions (DFIs) to partner on funding for youth programs
- SETAs to partner on funding for youth programs
- Provincial governments to partner the NYDA on funding for the grant programs in particular
- Target the CSI (Corporate Social Investment) and SED (Supplier and Enterprise Development) divisions of private companies to avail funds for youth development programs
- Create market linkages through supplier development programs
- Create jobs partnerships with the private sector

NYDA must continue to implement its full mandate being one coordinating body that can oversee the workings of the different departments with regards to training for youth and

facilitate employment opportunities. The NYDA will not be able to implement its full mandate to due limited resources and escalating of youth needs that have become complex overtime.

2. Legislative and policy mandates

Whilst there is no legislation that inhibit youth development, consideration is being advanced for youth-biased policy reforms. The below listed, are legislative instruments, policies and strategic mandates that highlight where the National Youth Development Agency derives and drives its mandate from, with the aim of ensuring that it aligns and falls within the parameters of the legislative frameworks that regulates the affairs of the country.

Table 1: Legislative Framework and Other Mandates

<i>Legislation</i>	<i>What it means</i>
<i>The Constitution of the Republic of South Africa (Act 108 of 1996)</i>	<i>The Constitution is the supreme law of the country that entrenches specific rights, responsibilities and ethos that everyone in South Africa must uphold. In the Bill of Rights, specific human rights are guaranteed and these rights and responsibilities guide the inherent rights and responsibilities of everyone, including youth.</i>
<i>The National Development Plan (NDP 2030)</i>	<p><i>The NDP is a plan to unite South Africans, unleash the energies of its citizens, grow an inclusive economy, build capabilities, enhance the capability of the state and leaders working together to solve complex problems.</i></p> <p><i>The National Development Plan (NDP) offers a long-term perspective. It defines a desired destination and identifies the role different sectors of society need to play in reaching that goal.</i></p> <p><i>As a long-term strategic plan, it serves four broad objectives:</i></p> <ul style="list-style-type: none"> <i>• Providing overarching goals for what we want to achieve by 2030.</i> <i>• Building consensus on the key obstacles for achieving these goals</i>

and what needs to be done to overcome those obstacles.

- *Providing a shared long-term strategic framework within which more detailed planning can take place to advance the long-term goals set out in the NDP.*
- *Creating a basis for making choices about how best to use limited resources.*

National Youth Policy (NYP 2020)

The NYP 2020 shares this vision built on the belief that South Africa has the potential and capacity to eliminate poverty and reduce inequality over the next two decades. This requires a new approach – one that moves away from passive citizenry towards a socially and economically included society in which people are active champions of their own development, supported by an effective government.

Preferential Procurement Policy Framework Act (2000)/Preferential Procurement Regulation (2017)

Preferential procurement in South Africa is not only about proper financial management of public money, it also presents an opportunity for government to correct the socio-economic imbalances of the past by awarding government work to individuals disadvantaged by historical practices.

The purpose of this act is to enhance the participation of Historically Disadvantaged Individuals (HDIs) and the Small, Medium and Micro Enterprises (SMMEs) in the public-sector procurement system.

Procurement is regulated in the South African Constitution in the provisions dealing with general financial matters, imposing certain obligations on government entities to ensure the proper and responsible expenditure of public funds.

**The New Growth Path
(2011)**

This emphasises the need for the state to create jobs through:

- *Direct employment schemes.*
- *Targeted subsidies.*
- *Expansionary macro-economic package.*
- *Supporting labour absorption activities.*
- *Generate large-scale employment.*
- *Creation of incentives and support mechanisms to encourage the private sector to invest in new ventures.*
- *Extend existing operations and concentrating resources in areas that yield the most jobs will ensure the greatest impact.*

Youth Employment Accord

The Accord sets out the joint commitment to prioritise youth employment and skills development. It outlines the approach to youth employment as contained in the Accord is based on the common recognition

by our social partners that more jobs need to be created to ensure that the total number of South Africans employed is significantly stepped up.

**National Youth
Development Agency
(NYDA), Act Number 54 of
2008**

NYDA's mandate is to initiate, design, coordinate, evaluate and monitor all programmes aimed at integrating the youth into the economy and society in general.

**Public Finance
Management Act, No 1 of
1999 as amended (PFMA)**

The Public Finance Management Act (PFMA), 1999 (Act No. 1 of 1999) is one of the most important pieces of legislation passed by the first democratic government in South Africa. The Act promotes the objective of good financial management to maximise service delivery through the effective and efficient use of the limited resources. The key objectives of

the Act may be summarised as:

- Modernizing the system of financial management in the public sector.
- Enabling public sector managers to manage, but at the same time be held more accountable.
- Ensuring the timely provision of quality information; and
- Eliminating the waste and corruption in the use of public assets.

**Broad Based Black
Economic Empowerment
Act 53 of 2003**

Promotes achievement of constitutional right to:

- Equality,
- Increase in broad based and effective participation of black people in the economy,
- Promote equal opportunity and equal access to government services.

**Skills Development Act of
1998 (as Amended in
2010)**

This emphasises the state to promote the following amongst others:

- Improving the quality of life of workers, their prospects of work and labour mobility.
- Improving productivity in the workplace and the competitiveness of employers.
- Establishing the national Skills authority.
- Establishing SETAs.
- Improving self-empowerment.
- Improving the delivery of social services.

Integrated Development Strategy (IYDS 2020)

Youth Strategy

The IYDS is located within a rich legislative and policy framework, defined by the South African Constitution, (Act 108 Of 1996) as the supreme law of the country and guided by an internationally informed rights-based approach to growth and development. Following the adoption of the NYP 2020 government committed to come up with the strategy that will see the recommendations of the policy implemented. The Integrated Youth Development Strategy (IYDS) is that enabler. It is that vehicle through which the NYP (2020) objectives will be realised.

The IYDS is the Strategy to implementing the National Youth Policy 5 thematic areas:

- Education and Skills and Second Chances.
- Economic participation and transformation.
- Health care and combating substance abuse.
- Nation Building and Social Cohesion.
- Optimizing the youth machinery for effective for effective delivery and response.

White Paper on the Rights of Persons with Disabilities

The Implementation Matrix of the White Paper on the Rights of Persons with Disabilities will be reviewed during 2020/21 to strengthen alignment with the current MTSF as well as reconfiguration of government, and to respond to weaknesses in the implementation of the policy.

Young Women's Socio-Economic Empowerment Framework

The objectives of the framework are to lay the foundation for socio-economic empowerment of young women through:

- *Improved access to economic resources, formal and informal employment, viable business opportunities and services for sustainable livelihoods.*
- *Equal access to education, skills development and training, food and nutrition, integrated comprehensive health and protection services.*
- *Effective participation in decision making and leadership at household, community and societal levels.*

The Commonwealth Youth Charter (2005)

Provides the parameters within which youth policies in all Commonwealth countries should be developed. It aims to empower young people to develop their creativity, skills and potential as productive and dynamic members of society. The charter highlights the importance of full participation of young women and men at every level of decision-making and development. It identifies the following principles and values for youth development: gender inclusivity, empowerment and social equity, human rights, and sustainability and integration or mainstreaming of youth issues across all levels of government.

Gender Based Violence Frameworks or Guidelines

Gender-based violence is a violation of human rights that affects adolescent girls and women in all their diversity. Violence undermines the HIV response by creating a barrier to accessing HIV services. Adolescent girls and young women in all their diversity—especially those living with and affected by HIV—continue to experience multiple layers of stigma, discrimination, exclusion and gender-based violence, resulting in negative health and rights

	<p><i>outcomes. Stigma, discrimination and violence based on age, gender and sex must be stopped.</i></p>
<p>SGD Framework</p>	<p><i>A tool was developed to help governments and other stakeholders to create and choose ambitious and effective sustainable development goals (SDGs) and targets, which fulfil the commitments made by world leaders at Rio+20.</i></p> <p><i>SDGs-Tests-of-success-cover200 The 'Tests of Success for the SDGs', produced by Stakeholder Forum for a Sustainable Future and partners, aims to help guide and assess the international process currently underway to create a new set of global goals to eradicate poverty through sustainable development.</i></p> <p><i>The tool also provides an accountability instrument for stakeholders to use in assessing the progress made in designing the SDGs, and with which to hold policy-makers to account for the outcome.</i></p>
<p>Regional indicative development plan</p>	<p><i>The plan is a comprehensive strategic plan, which provides the strategy direction for achieving SADCS long term social and economic goals</i></p>
<p>UN 2063 (A better Africa we want</p>	<p><i>Agenda 2063 is a strategic framework for the socioeconomic transformation of the continent over the next 50 years.</i></p> <p><i>It builds on, and seeks to accelerate the implementation of past and existing continental initiatives for growth and sustainable development.</i></p>



3. Institutional Policies and Strategies over the five-year planning period

3.1.1 National Development Plan 2030

South Africa's current National Development Plan 2030 (NDP), is a socioeconomic growth initiative sets out to eliminate poverty and reduce inequality by 2030 and it does this by drawing on the skills and energies of the nation to, among other things, grow a more inclusive economy, enhance the capacity of the state, build new capabilities, promote leadership and foster partnerships across various fronts. The plan focuses on the critical capabilities needed to transform the economy and society. Achieving these capabilities is not automatic, nor will they emerge if the country continues its present trajectory.

The National Development Plan 2030 also sets targets to intervene in the number of youth that are Not in Employment, Education, and Training (NEET) by setting targets for increased enrolments in Further Education and Training (FET), Higher Education Institutions and provide second chance opportunities for young people to complete Grade 12. In building the future for the South an African youth, the NDP 2030 outcomes allows us to see young people as heterogenous, with different needs and potential contributors in various ways and the following are salient issues that requires attention:

- South Africa has an urbanizing, youthful population
- Nutrition intervention for pregnant women and young children
- Universal access to two years of early childhood development
- Improve the school system
- Strengthen youth service programmes
- Strengthen and expand the number of FET colleges
- Provide full funding assistance for tertiary students
- Develop community safety centers
- Provide tax incentive to employers to reduce the initial cost of hiring young labour-market entrants

- A subsidy to the placement sector to identify, prepare and place matric graduates into work
- The subsidy will be paid upon successful placement. Expand Learnerships and make training vouchers directly available to job seekers
- A formalized graduate recruitment schemes for the public service
- Expand leadership the role of state-owned enterprises in training artisans.

Implementing the Electoral Mandate Medium Term Strategic Framework (MTSF 2019-2024) Youth Lens

Medium Term Strategic Framework is a Framework that monitors the implementation of the NDP 2030. In line with electoral mandate it identifies the priorities to be undertaken during 2019-2024 5-year period to put the South Africa on a positive trajectory in attaining the NDP 2030 priorities.

The NYDA policies and strategies must take into cognisance the MTSF 2019-2024 Priorities which are depicted as per the tables below:

i. Economic transformation and job creation

Intervention	Indicator
Jobs created	Young people placed in jobs
Targeting NEET	Skills development Entrepreneurship Jobs placements

ii. Education, skills and health

Intervention	Indicator
Ensure the absorption of youth in the NEET	30% youth set-asides for youth employment

category through the Employment using the Tax incentives	implemented in targeted prioritized sectors with high absorption potential, namely: Agriculture and Agro-processing, Manufacturing, Tourism, Creative Industry, Beneficiation of resources, and areas of the 4 th Industrial Revolution by 2024 (NDP).
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iii. Spatial, Human Settlements and Local Government

Intervention	Indicator
Legislative amendment for inclusive rural economy	Participate in Legislative amendment platforms to ensure youth biased Government Policies.
	Lobby for young people to benefit from inclusive Rural economy
	Design and develop youth programmes that are bias to rural economy.
	Advance rural youth and persons with disability.
	Design and develop youth programmes that support climate change and environmental management.
	30% set-aside allocated for youth in human settlements procurement contracts.
Eradication of backlog and issuing of title deeds	Mobilize resources through National Youth Service for young people to volunteer
Refurbishment of critical infrastructure	Mobilize resources through National Youth



	Service for young people to volunteer for water-leaks programmes.
<p>Improve quality of service of existing rail system by completion of 50 station through the Station Modernization Programme by 2024</p> <p>90% completion of the Metro Rail Fleet Upgrade by 2024 (3600 new Metro Rail coaches at a cost amounting to R51 billion over a 10-year period 2015 to 2025).</p> <p>Revitalize old railway lines.</p>	<p>Prioritize jobs for young people for Railway upgrades and Station modernization programmes.</p>

iv. Young Women

Intervention	Indicator
Upscale existing programmes such as TECHNOGIRLS and initiate new programmes to improve the pass rate of girls studying mathematics, physical science and technology.	Support through life skills, job preparedness training and entrepreneurship education.
Provide sanitary towels to indigent girls and women in schools and TVET colleges.	Align Executive Office Programs
Produce a national strategic plan to end gender-based violence	Align Gender Based Programmes to the National Strategic Plan for GBV

v. Social cohesion and safe communities

Intervention	Indicator
<p>Promote values, non-racialism democratic, non-sexism and train public servants on how to deal with all forms of discrimination aligned to government-wide priorities and plan which includes amongst others:</p> <ul style="list-style-type: none"> • Substance abuse • Crime • Illicit economy • Community partnerships • Gender Based Violence • Joint planning on resourced to support Justice system. • Resourcing of young police (young women and men) 	<p>Promote coordination of implemented NYS projects on Government wide priorities and plans.</p>

vi. A Capable, Ethical and Developmental State

Intervention	Indicator
<p>Strengthen intergovernmental implementation forums to ensure focus on the 7 key priorities, and budget coordination.</p>	<p>Mainstreaming youth development.</p>
<p>Strengthen integrated planning and implementation across departments across departments and spheres of government must</p>	<p>Department of Women, Youth and Persons with Disability.</p>

be improved	Inter- Governmental Relations National Youth Services Programmes Integrated Youth Development Programmes
Institutionalise and implement a Youth Responsive Planning, Budgeting, Monitoring and Evaluation across government departments. Strengthen the National Youth Machinery through appointing youth focal points in government departments.	Number of government departments implementing Youth Responsive Planning, Budgeting, Monitoring, Evaluation through IYDS and NYS by 2020. Lobby and Advocate for Annual Youth Responsive National Budget Statement from 2020.

vii. A Better Africa and World

Intervention	Indicator
Develop South Africa's Strategy for Africa Continental Free Trade Area and contribute to the growth intra-Africa trade.	Lobby and Advocate for Youth Programmes to be youth biased.
Promote diversification exports traditional new markets to support growth and employment creation in South Africa.	Promote and support exchange programmes.

Presidential Initiative for Youth Employment

Presidential Youth Employment Intervention is designed to transition young people along multiple pathways into the economy and to make government's support for young people more visible and effective by:

- Accelerating delivery by coordinating and streamlining government's response to youth unemployment
- Allow firms to expand and employ more young people
- Address the current cohort of young people that remains unemployed

To achieve these imperatives, the following table with Five Key interventions will be implemented and prioritized with a view to maximizing the impact of the different initiatives already underway.



1. Pathway Management Network: to view and access available learning and work opportunities, and providing a range of support services.

2. Workforce Solutions for Growing Jobs: Implementing demand-led skills development programmes that allows 500 000 young people to develop the capabilities in growth sectors.

3. Enabled Youth Self-employment and Township Enterprise: stimulate economic activity in marginalised communities.

4. Workplace-Based Experience: Providing opportunities for workplace experience through the Youth Employment Service.

5. Opportunity to do Service: Expanding a Presidential Youth Service to provide 250 000 young people over five years with publicly-funded opportunities to engage in service.

The NYDA should align its Policies and Strategic plans to contribute towards the achievement of the Presidential Youth Employment Intervention Plan by aligning and implementing the following interventions

1. JOBS programmes
2. Partner with different sectors for training
3. Grant programme aligned to specific sectors
4. Unlocking opportunities for SETA Learnerships
5. Co-ordination NYS programmes with key stakeholders

3.2 National Youth Policy (NYP 2020) Lens

The National Youth Policy (NYP) for 2015–2020 (NYP 2020) is developed for all young people in South Africa, with a focus on redressing the wrongs of the past and addressing the specific challenges and immediate needs of the country's youth. The NYP 2020 seeks to create an environment that enables the young people of South Africa to reach their potential. The policies, mindful of the global economic challenges that affect South Africa, identifies the mechanisms and interventions that will act as catalysts to help clear critical blockages and achieve this positive environment. The desired outcome is empowered young people who are able to realise their full potential and understand their roles and responsibilities in making a meaningful contribution to the development of a non-racial, equal, democratic and prosperous South Africa.

The NYDA planned performance over the next five years is focused on providing a comprehensive suite of interventions that leads to decent employment, skills development, education, and entrepreneurship for all young people in the age group 14 to 35. These outcome

areas focus on fostering a mainstreamed, evidence based, integrated and result oriented youth development approach, through and monitoring and evaluation services, lobby and advocacy to bring on board key stakeholders to implement youth development programmes. The NYDA must implement and coordinate interventions aligned to the MTSF Priorities and reviewed Policy 2020-2025.

3.4 Integrated Youth Development Strategy (IYDS 2020) Lens

The Mandate of the NYDA as per the Act is to initiate, design, coordinate, evaluate, monitor all programmes and develop the Integrated Youth Development Strategy for South Africa. The IYDS 2020 was developed as a strategic framework for coordinating government wide priorities born from the National Youth Policy 2015-2020. The priorities were identified from gaps, challenges and opportunities to ensure effective contribution of the National Development Plan 2030. The government wide priorities will include all youth development interventions that were included in the Annual Plans 2018-2020 of government, private sector and civil society.

The IYDS 2020 should be understood in the context of the policy and legislative frameworks that have been developed in the country and regarding the youth. This has been further informed by the IYDS process of development, one which has been characterized by research, synthesis, engagement, consultation and finally consolidation championed by DWYPD.

In response to promoting co-ordination, the NYDA has consulted with stakeholders, submitted a report and awaiting final approval of the IYDS 2020. Going forward, the NYDA needs to ensure review, alignment and development of IYDS 2025. The Agency will also produce an Annual Report on Government Wide Priorities aligned to the MTSF priorities.

3.5 National Youth Service Lens

The purpose of the programme is to promote volunteerism, active citizenship and promoting mass participation in national activities. The National Youth Service youth participation promotes social integration, combats exclusion and promotes youth development by giving young people a stake in their society.

In response to coordination, the NYDA is engaging in partnerships with stakeholders from public, private and civil society to create institutional delivery mechanisms that support the effective coordination and implementation of National Youth Service Programmes across all sectors of society. This will position the NYSP as the single largest Youth Service Programme to coordinate delivery of 250 000 active participants in the next five years.

3.6 National Youth Development Agency Youth Lens

The NYDA continues to play a leading role in ensuring that all major stakeholders prioritise youth development and contribute towards identifying and implementing lasting solutions which addresses youth development within the MTSF 2019-2024 priorities. The Agency realised the importance of a streamlined, relevant and responsive youth development strategy that associates directly with broader South African development objectives, as encapsulated in the NDP 2030.

In response to MTSF 2019-2024, the NYDA will continue the Agency to prioritise, support the implementation of impactful and relevant youth development programmes. The Outlook reports will be informed by legislative and strategic frameworks as informed by youth development priorities at global, regional, national, provincial and local level. The NYDA is

expected to provide status of youth report on a 3-year cycle. The report has been finalised and endorsed by the Minister (DWPYD).

3.7 Young Women and Persons with Disabilities Lens

Through collaboration, partnerships with public private and civil society sectors, the NYDA will align to the entrepreneurship development programmes designed and act as a catalyst for growing young women, youth with disabilities owned and managed SMMEs and Co-operatives including New Entrants, to unlock full economic participation. To achieve this the NYDA must be the central hub to be the main source of providing disaggregated, evidence based information, data and statistics.

In response to the MTSF 2019-2024 priorities, greater attention is needed to ensure that young women, youth with disabilities target groups gain direct access to financial and non-financial support, markets and this will be coupled with relevant skills needed to ensure they gain the most effective entrepreneurial applications within and across different areas of economic value chain. The youth sector must be considered as a nodal point to promote the creation jobs and ownership of enterprises that benefit young women and youth with disabilities. This would entail a greater focus on NYDA building its internal capacity to gain traction in driving programmes targeted at young women and persons with disabilities in rural areas and informal sectors.

3.8 Civil Society Lens

South African Youth Council (SAYC) is a voluntary civil society youth council that represents the interests and aspirations of its various affiliated organizations. It aims to mobilize youth organizations to ensure their participation in the broader societal affairs of the country. Its

affiliates are drawn from political youth organizations and issue-based organizations. Its diverse membership gives it a competitive advantage in serving as the “voice of the youth” and unifying divergent views into a common agenda for youth development. South Africa’s concept of youth development is influenced by the historical conditions that have shaped the country and its democratic goals. It is based on the principles of social and economic justice, human rights, empowerment, participation, active citizenship, the promotion of public benefit, and distributive and liberal values. Youth development determines South Africa’s future and should be at the core of its development agenda.

The NYDA needs respond to the social and economic forces that shaped an aftermath and challenges facing young people. It must seek to align the development of young people with government’s approach in addressing poverty, inequality and unemployment, as diagnosed in the NDP 2030.

Disadvantaged youth must be empowered through effective institutions and policies to overcome conditions that disadvantage them. In the same manner, marginalized youth and those that have fallen out of the educational, social and economic mainstream must be re-integrated through second-chance measures and other supportive actions. This will require a multi-sectoral approach, involving stakeholders in the public sector, civil society and the private sector, with everyone working together to promote youth development and provide youth services.

3.9 Strategic Options

South Africa has an urbanising, youthful population. This presents an opportunity to boost economic growth, increase employment and reduce poverty. The table below illustrates the cross-cutting persistent challenges cutting across the NDP 2020, Presidential Initiative for Youth Employment, Integrated Youth Development Strategy and the National Youth Development Agency outcomes.

Persistent Challenges	NDP Outcomes	Presidential Initiative for Youth Employment	IYDS Outcomes	NYDA Outcomes
Unemployment	Universal access to two years of early childhood development.	Range of support services and work readiness training to three million young people offered	Youth focused programmes across all sectors implemented	Increased access to socio-economic opportunities, formal and informal, viable business opportunities and support for young people.
	Graduate Learnerships and on the job training offered to job-seekers			
	Create a tax incentive for employers for hiring young labour-market entrants			
Skills Development	Strengthened community based youth service programmes life-skills training, entrepreneurship training.	Implementing agile, demand-led skills development programmes	Programmes aimed at job creation and economic security of youth implemented	Universal access to young people for information provision.

Youth Funding /Bursaries/Scholarships	Full funding assistance to students from poor families and develop community safety centres to prevent crime.	A R1 billion fund established.	A monitoring and evaluation framework developed and implemented.	Facilitate and implement skills programmes for young people
Youth Leadership	Further education and training (FET) colleges strengthened and expanded	Workplace experience opportunities created through Youth Employment Service.	Optimised integration and maximised impact of youth development programmes	Implemented NYSP across all sectors of society coordinated by NYDA
Research	A formalised graduate recruitment scheme for the public service implemented Schools, community sports and recreation centres capacitated	A new National Youth Service created to provide 250 000 young people over five years with publicly-funded opportunities to engage in service	Unlimited opportunities created for development of many young South Africans Emerging needs and aspirations for South African young people created Ground breaking interventions and innovations created	Research and evaluations reports produced

	Healthy and active lifestyles encouraged			
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PART B: OUR STRATEGIC FOCUS

PART B: OUR STRATEGIC FOCUS

5. Executive Authority – Department of Women, Youth and Persons with Disabilities

<p>Mandate</p> <p>To lead on socio-economic transformation and implementation of the empowerment and participation of women, youth and persons with disabilities through mainstreaming, advocacy, monitoring and evaluation.</p>	
<p>Vision</p> <p>A transformed, inclusive society free from all forms of discrimination and capable of self-actualization.</p>	<p>Mission Statement</p> <p>To provide strategic leadership, advocacy, coordinate, monitor and evaluate mainstreaming country-wide programmes on women, youth and persons with disabilities.</p>

6. National Youth Development Agency

<p>Mandate</p> <p>Creating and promoting coordination in youth development matters.</p>
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<p>Vision</p> <p>A credible, capable and activist development Agency that is responsive to the plight of South Africa’s youth</p>	<p>Mission</p> <ul style="list-style-type: none"> • To Mainstream youth issues into society and • To Facilitate youth development with all sectors of society
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7. NYDA Values

Our shared values articulate what we stand for, what we value as an organization and inform how we interact with our valuable stakeholders.

TABLE 1: VALUES

<i>NYDA Values</i>	<i>What the NYDA values mean to us</i>
<i>Integrity and Honesty</i>	<ul style="list-style-type: none"> • <i>Accountable</i> • <i>Public scrutiny</i> • <i>Above board</i>
<i>Excellence</i>	<ul style="list-style-type: none"> • <i>High standards and consistency</i> • <i>Quality of service</i> • <i>Going the extra mile</i>
<i>Respect and Humility</i>	<ul style="list-style-type: none"> • <i>Care</i> • <i>Empathy</i> • <i>Compassion</i>
<i>Professionalism</i>	<ul style="list-style-type: none"> • <i>Punctuality</i> • <i>Responsive</i> • <i>Timeliness</i>
<i>Accessibility</i>	<ul style="list-style-type: none"> • <i>Availability</i> • <i>Reliability</i> • <i>Knowledge to assist</i>

These values above should define a citizen - orientated approach for producing and delivering government service in line with the Batho Pele principles.

The Batho Pele (“People First”) principles are aligned to the Constitution. Government officials must follow the “Batho Pele” principles which require public servants to be polite, open and transparent and to deliver good service to the public.

i. Consultation

Citizens should be consulted about the level and quality of the public services they receive and, wherever possible, should be given a choice about the services that are offered.

ii. Service standards

Citizens should be told what level and quality of public service they will receive so that they are aware of what to expect.

iii. Access

All citizens should have equal access to the services to which they are entitled.

iv. Courtesy

Citizens should be treated with courtesy and consideration.

v. Information

Citizens should be given full accurate information about the public services they are entitled to receive.

vi. Openness and transparency

Citizens should be told how national and provincial departments are run, how much they cost and who is in charge.

vii. Redress

If the promised standard of service is not delivered, citizens should be offered an apology, a full explanation and a speedy and effective remedy; and when complaints are made, citizens should receive a sympathetic, positive response.

viii. Value for money

Public services should be provided economically and efficiently to give citizens the best possible value for money.

8. Situational Analysis

8.1 External Environment Analysis

8.1.1 Political, Economic, Social, Technological, Environment, Legal (PESTEL) Analysis

The strategic options mentioned above will need to be implemented within an environment that has challenges affected by external factors. To obtain reasonable comprehension of what these external factors will be in which NYDA operates, a combination of key factors that shape the macro environment were considered. The PESTEL model was used to provide an analysis of the external factors and their impact on the NYDA against the strategic options. These are critical factors considered and factored into the design and development of the NYDA strategy and plan.

The diagram below articulates the PESTEL analysis for the 2020-2025 Five-year Strategic period

Political Factors	Economic Factors
<ul style="list-style-type: none"> • Government departments have been reduced and reconfigured to create a more streamlined approach • High Unemployment rate now is the focus of government • New government priorities confirmed • The ruling ANC won 58% of the national vote and retained 8 out of 9 provinces. • Trust in government is not exceptionally 	<ul style="list-style-type: none"> • Unemployment rate for young people is at 50%. • New government priorities to focus on growth and expansion of the economy. • Focus should be on unemployment and entrepreneurship. • Presidential Job summit has committed to 2 million Jobs for unemployed youth in the next 10 years.

high.

- South Africa, like other countries also suffers from identity politics.
- Young people did not vote in high numbers
Policies of government not youth centric.

- Smart cities to stimulate economic growth.
- Poor economic growth will have a negative impact on the NYDA's planned commitments.
- Limited resource allocation by public and private sector on youth programmes
- South Africa has not been growing for a prolonged period.
- A constrained energy supply and high levels of debt at Eskom do not create a conducive environment for economic growth.
- State spending is under pressure with government debt approaching 80% of GDP.
- Many large listed companies are announcing retrenchments of staff.
- Resource limitations and multiple challenges show that the state is stretched in achieving its ambitious goals.
- South African township youth are not responding to the full potential of business opportunities in their own communities.
- Youth not widely active in self-employed activities or informally employed in micro-enterprises.

<p>Social Factors</p> <ul style="list-style-type: none"> • Increasing poverty levels and inequalities • High drug use among Africans and coloured youth • Spatial inequality and injustice have not been addressed • South Africa faces many social challenges including high incidences of rape and violence against women, drug and substance abuse, crime and corruption. • Racism remains prevalent and violence against and by foreign nationals occurs sporadically. • The pace of transformation often remains painfully slow. 	<p>Technological Factors</p> <ul style="list-style-type: none"> • Cybersecurity threats from new technologies • Lack of integrated digital platforms for youth development programmes in the sector. • High cost of data and infrastructure limits economic participation of young people. • Lack of integrated youth development strategy and programmes on the 4IR.
<p>Environmental Factors</p> <ul style="list-style-type: none"> • Climate change has crippled SA and drought conditions affecting food security. • Less rainfall year-on-year has resulted in lack of water security and increased drought. • Globally the world is growing, poverty and unemployment are at all-time lows. • Inequality is increasing, and this has made capitalism and its model a focus. • There also seems to be a shift from the center to the left to counter right wing populism. • Climate change has become a huge issue globally. • The World Economic Forum has proclaimed 	<p>Legal Factors</p> <ul style="list-style-type: none"> • Changing Government legislation against government wide priorities and plans might take too long • The NYDA Act review process might take too long

us as being in the advent of the Fourth Industrial Revolution.

8.1.2 Strength, Weaknesses, Opportunities and Threats (SWOT) Analysis

The NYDA as an organisation is currently faced with challenges, some of which are beyond its control. These challenges have the potential of restricting its effectiveness, achieving optimal performance in the execution of its mandate and reaching its targeted goals. The SWOT analysis was used to provide an analysis on internal capabilities against strategic options mentioned above. It provides the NYDA with an understanding of its strengths, weaknesses, threats and opportunities that it can leverage on in achieving these strategic options. The weaknesses and threats present the NYDA with a chance to turn these into strategic opportunities. Equally opportunities and weaknesses can be strengthened to impact on NYDA's future performance. The NYDA at the District and Provincial level provides the following products and services, information dissemination related to youth development, Entrepreneurship Programme, Jobs and Skills training interventions.

The diagram below articulates the SWOT analysis for the 2020-2025 Five-year Strategic period

Strengths	Weaknesses
<ul style="list-style-type: none"> ● NYDA Accessible to the youth ● Established through an ACT of parliament ● Youth products and services accessible through Full Service Branches across all 9 Provinces and district municipalities that are operationalized. ● Coordinating and Integrating Youth work in the sector ● Custodian of Youth Development in the 	<ul style="list-style-type: none"> ● Inadequate digital marketing of products and services ● Inadequate resource and budget allocation for implementing youth programmes in the sector ● Inadequate funding for NYDA programmes ● Implementing programmes that are overlapping with other institutions

<p>country</p> <ul style="list-style-type: none"> • 5 clean audits in succession • Minimal budget allocated used effectively and efficiently • Clear mission and vision, being driven by a young board 	<ul style="list-style-type: none"> • Lack of adequate utilization of technology considering the new technological digital trends (Fourth Industrial Revolution, 4IR) • Inadequate collaboration with the private sector and other relevant organisation
<p>Opportunities</p> <ul style="list-style-type: none"> • Volunteer policy to regulate services components of the NYS • Introduce on-line access to our products and services • Respond to high rate of unemployment by increasing demand for our offerings • Effective use of customer feedback • Increase non-formal education approach through technology • Workspace is changing rapidly for young people millennials opt for an informal approach • Focusing on sectors and capitalize on available funding through private, public partnerships • Strong mining and manufacturing sector that contribute largely to the GDP 	<p>Threats</p> <ul style="list-style-type: none"> • No integrated government business case for increased funding on youth development programs • Lack of coordinated research on youth needs • Slow impact on mainstreaming of youth development • NYDA not implementing its full mandate • Lack of integrated monitoring and evaluation impact on youth sector progress

8.1.2 Research Insights

8.1.2.1 Global Context

As Per the International Labour Organization (ILO) Report, there are about 71 million unemployed youth, aged 15–24 years, globally in 2017, with many of them facing long-term unemployment. In South Africa those aged 15–34 years are considered as youth. South Africa’s unemployment rate is high for both youth and adults, however, the unemployment rate among young people aged 15–34 was 38,2%, implying that more than one in every three-young people in the labour force did not have a job in the first quarter of 2018. ILO Report noted further that about 21.8% of global youth are not in employment, education or training (NEET), 76.9% of which are female.

It is important to highlight that the heterogeneity of the NEET population needs to be addressed when designing policies to re-engage NEETs with the labour market or education. The different needs and characteristics of the various subgroups must be considered and the one-size-fits-all approach must be avoided. Only a tailored approach to tackling the needs of the different subgroups will effectively and successfully reintegrate NEETs. (Eurofound, 2012: 25).

The United Nations Inter-Agency Network on Youth Development (IANYD) is a network consisting of UN entities, the aim of the Network is to increase the effectiveness of UN work in youth development by strengthening collaboration and exchange among all relevant UN entities, while respecting and harnessing the benefits of their individual strengths and unique approaches and mandates. It promotes the development of similar inter-agency networks on youth development at the regional and country levels. The relevant entities need to ensure global and cross-regional coordination of collaborative initiatives. As a step to strengthen and support cooperation to promote youth development, members of the UN Inter-Agency Network on Youth Development have jointly undertaken various activities, preparations for international conferences addressing youth development, as well as joint research initiatives and publications.

The Sustainable Development Goals (SDGs), also known as the Global Goals, were adopted by all United Nations Member States in 2015 as a universal call to action to end poverty, protect the

planet and ensure that all people enjoy peace and prosperity by 2030. The new Global Goals result from a process that has been more inclusive than ever, with Governments involving business, civil society and citizens from the outset. Fulfilling these ambitions will take an unprecedented effort by all sectors in society — and NYDA must play a very important role in the process.

There is room for us all to hack and innovate across every SDG, at large or small scales. Five Ways to Help Reach the Sustainable Development Goals:

- Educate our workers
- Promote volunteering and capacity building within NYS
- Use our networks connections to empower changemakers

NYDA can play a greater critical role in fulfilling SDG goals as an organisations in promoting volunteerism as well as advancing access to education for all, therefore reducing poverty and inequality. The NYDA will continue to strive for mobilization of more resources by engaging in order to:

- Lobby and advocate for integration and mainstreaming of youth development programmes in all spheres of government, the private sector and civil society
- Initiate, implement, facilitate and coordinate youth development programmes
- Monitor and evaluate youth development interventions across the board and mobilize youth to actively participate in civil society engagements.

8.1.2.2 The Regional Context

SADC Status of African Union Youth Report

The roadmap was developed to ensure the sustained implementation of the 2017 theme “Harnessing the Demographic Dividend through investments in Youth”. It is informed by

interconnected pillars that are critical in facilitating the increase in youth investments and these are as follows:

- i. **Employment and Entrepreneurship:** to promote decent jobs for youth.
- ii. **Education and Skills Development:** effective transition rate from primary to secondary and public expenditure on education key
- iii. **Health and Wellbeing:** high risk sex remains prevalent and HIV/ AIDS amongst youth in the SADC region and need to continue making investments in youth health and wellbeing
- iv. **Rights, Governance and Youth Empowerment:** to promote access to development initiatives and opportunities. Continued promotion on policy coherence and coordination across the continent remains key

The NYDA research insights reports recommends developing the innovation and entrepreneurship programme that will encompass policy alignment and harmonization, which must include strengthening coordinating mechanism and creating networking information exchange and experience sharing. Strengthening human capital is key to development in the boosting innovation by expanding on Research and Development (R&D) capability. Regional integration, standardization, benchmarking, monitoring and evaluation are all key in developing a programme for the organisation.

Recommendations for developing minimum standards for youth Leadership and Participation will include:

- Policy alignment and harmonization.
- Adopt definition of youth in the region.
- Create a regional basket fund.
- Establish youth leadership structures (regional/national/provincial and local levels)
- Integrate youth leadership into policy.
- Create SADC database for entrepreneurship, employability leadership, participation, Science, Technology and Innovation sectors.

8.1.2.3 National Context

Unemployment

Unemployment in Africa's most advanced economy has remained stubbornly high since white minority rule ended 25 years ago, and creating jobs. According to Stats SA, the burden of unemployment is concentrated among the 15-34 age group who account for almost two-thirds of the jobless. Around 4 out of 10 young people do not have a job. South Africa's level of youth unemployment almost equates to the growing youth population in the continent. Unemployment amongst the youth is very high, the major contributors being poverty, inequality, lack of skills, low level of educational attainment, intergenerational poverty, which is a function of race, gender and class issues amongst the youth.

According to Stats SA, 35.7% of South Africa's population are young people between the ages of 15 to 34 years. In the second quarter of 2018, 39.3% of the young people aged between 15-34 years were not in employment, education or Training (NEET).

The NYDA must seek to continuously innovate youth programmes in terms of design, development, planning, implementation, monitoring and evaluation by facilitating mainstreaming of youth development in the public, private sector and civil society to create sustainable livelihoods. This will enable NYDA to achieve collaboration by promoting co-ordination of youth development matters in South Africa.

8.1.2.4 Key Sector Reforms

South Africa's economy has been traditionally rooted in the primary sectors because of wealth of mineral resources and favourable agricultural conditions. Recent decades, however, have seen a structural shift in output. Since the early 1990s, economic growth has been driven mainly by the tertiary sector, which includes wholesale and retail trade, tourism and communications.

Now South Africa is moving towards becoming a knowledge-based economy, with a greater focus on technology, e-commerce, financial and other services. Among the key sectors that contribute to the gross domestic product and keep the economic engine running are manufacturing, wholesale, retail trade, financial services, transport, mining, agriculture and tourism.

Among the key sectors that contribute to the gross domestic product and keep the economic engine running are manufacturing, wholesale and retail trade, financial services, transport, mining, agriculture and tourism. An important aspect of the economic recovery plan is the acceleration of key economic reforms to secure confidence in sectors affected by regulatory uncertainty and unlock greater investment in growth sectors.

The following are key sectors that contribute significantly to the GDP of South Africa:

i. Financial Sector

The South African banking system is well developed and effectively regulated, comprising of a Central Bank, a few large, financially strong banks, investment institutions, and several smaller banks. This sector provides opportunities to create public-private partnerships. It is one of the largest employers in the private sector and has capacity to absorb young people with no experience but qualifications will still be required

ii. Manufacturing Sector

South Africa has developed a diversified manufacturing base that has shown its resilience and potential to compete in the global economy. The manufacturing sector provides an opportunity to significantly accelerate the country's growth and development. For every R1 invested in manufacturing, there is R1.13 of value addition to the South African economy.

Manufacturing is dominated by industries such as automotive, chemicals, information and communication technology, electronics, metals, textiles, clothing and footwear. There is an opportunity to create private partnerships for technical skills pipeline across manufacturing industries. Entrepreneurs can benefit set-aside in industry value chains materials.



iii. Tourism Sector

The President of South Africa highlighted that the review of visa regime will unlock greater investment in important growth sectors. "Within the next few months, amendments will be made to regulations on the travel of minors, the list of countries requiring visas to enter South Africa will be reviewed, an e-visas pilot will be implemented, and the visa requirements for highly skilled foreigners will be revised," President Ramaphosa said while unveiling an economic stimulus package. These measures have the potential to boost tourism and make business travel a lot more conducive. Tourism continues to be a great job creator for young people and through these measures we are confident that many more tourists will visit South Africa.

iv. Mining Sector

There is little or no youth entrepreneurship being undertaken in mining communities, mostly in rural areas. Young people can often be found leading protests in mining communities, as mines only offer viable job opportunities for them. The mining sector will be boosted through the finalisation and implementation of the sector's reforms, such as the mining sector charter. The offset against the procurement budget on mining goods has been increased from 10% in the draft 2018 Mining Charter to 30%. A mining right holder is therefore expected to invest a minimum 5% of leviable amount (excluding the statutory skills development levy) on essential skills development. This presents an opportunity for the NYDA to tap into the skills development fund.

v. Agriculture Sector

Farming remains vitally important to the economy. It is estimated that some 8.5 million people are directly or indirectly dependent on agriculture for their employment and income. South Africa has both well-developed commercial farming and more subsistence-based production in the deep rural areas. The government is working to develop small-scale farming in efforts to boost job creation. Inadequate implementation of initiatives from the department of Agriculture to support youth. Young people are facing challenges in accessing start-up funding, especially in the private sector. Currently the youth views the agricultural sector as "not cool enough" to be involved in.

vi. Information Communication & Technology Sector

Technological advances along with socio-economic and demographic developments will continue to impact society in the next decade. These will result to changes in business models, teaching strategies and workplace arrangements. New jobs will require new skills that are technologically driven and continuously reassessed for relevance. The drivers of change in future jobs and skills have shifted towards technology where mobile internet, cloud technology, processing power, big data, new energy suppliers, crowd sourcing, robotic, 3D printing and bio-technology. NYDA Programme for entrepreneurship development must be aligned with new future skills.

vii. Township & Rural Economy Sector

Government is committed to ensure that township economy contributes at least 30% of the Gauteng GDP by 2030. The strategy sets out a programme of action for the next five years and beyond, illustrating how government together with key stakeholders will take a lead in revitalising the township enterprise activities. Key partners in the delivery of the strategy will include national government and its support agencies, provincial government, local government, the corporate sector, representative and support organisations for different types and forms of enterprises.

viii. Energy Sector

Energy reform at this level requires large scale infrastructure projects and these projects should directly benefit the people and particularly the youth of South Africa. A balanced and representative mix of South Africa's energy resources is very important for the sake of diversification will have the largest multiplier effect on job creation when it comes to economic development, social development and will be key in addressing our country's National Development Plan 2030 objectives.

The energy sector expansion will foster a much-needed opportunity in areas such as supplier development pipeline and will encourage a wider development of artisanal skills such as coded welders, boilermakers, plant operators, carpenters, electricians and pipefitters, which are all skills currently lacking in the country. Not to mention the development of high-level skills such as

scientists, engineers and project managers – thus helping address the youth unemployment crisis and help create broader small-to-medium enterprises and services, in both the private and public sector.

The NYDA should forge partnerships with the sectors undergoing major reforms to unlock opportunities within their value chains for young people for young people to access their commodities, products and services. The sectors should treat the young people as a heterogeneous group who are continuously transitioning from childhood to adulthood and they must offer young people with opportunities that equally align to these transitions.

NYDA has an opportunity to introduce on-line access to our products and respond to high rate of unemployment by increasing demand for our offerings Effective use of customer feedback Increase non-formal education approach through technology. The workspace is changing rapidly for young people millennials opt for an informal approach. Focusing on sectors and capitalize on available funding through private, public partnerships.

IX. Retail Sector

The South African economy is the largest economy in Africa; it has the most established retail market and the highest consumer spending in Africa. Despite volatile economic conditions, retail sales continue to grow driven by low inflation and low interest rates. Retail sales in South Africa witnessed a drastic decline in 2009, as the country was directly impacted by recession and financial crisis in Europe, the chief export destination of South Africa.

Most of the South African population now lives in cities, which have fuelled a growing middle class. In addition to real growth in retail trade sales, the changing purchasing patterns of consumers affected the market shares of retailer outlets. There is an increased demand for private label brands as consumers see these products are providing good value during economic difficulties. E-commerce is picking up as the online shopping sector continues to experience growth and is expected to grow due to the competition in internet service providers. Most



young people are highly excluded from participating in this sector as opportunities are not availed to them and opportunities should be availed equally for young people to participate in the economy of South Africa.

8.1.3 Fourth Industrial Revolution on Youth Development programme design and development

The Fourth Industrial Revolution uses technologies such as artificial intelligence (AI), machine learning and data analytics to sift through the mountains of data that we're bombarded with every day to pick out the nuggets, and even make basic decisions on our behalf, based on algorithms. It is characterized by a combination of cyber-physical systems. This is what people are calling the Internet of Things: a network of physical devices, vehicles, home appliances, and other electronics with software and sensors connected to each other, all exchanging data.

Many analysts foresee the major breakthroughs of this revolution being made in the fields of autonomous vehicles, nanotechnology, quantum computing, 3D printing, artificial intelligence (AI) and robotics. All this means that South Africa will play a leading role in the development of new technologies that will be part of the Fourth Industrial Revolution.

Lack of access to information, lack of awareness amongst the youth on career and entrepreneurial opportunities that are available within the various sectors of the economy. High data costs in South Africa's mobile network operators are hindering young people from adequately accessing information. The network operators are not only charging more for data relative to the other countries in which they operate, but the gap between those prices keeps widening as data costs fall faster in other countries.

Work-Force Readiness

One of the key strategies towards ensuring South Africa's smooth transition into Industry 4.0 is skills development with the aim of preparing the younger generation for jobs of the future. According to a study conducted by the World Economic Forum (WEF) the ten skills required to thrive in the fourth industrial revolution are as follows (WEF, 2016):

1. Complex problem-solving
2. Critical thinking
3. Creativity
4. People management
5. Coordinating with others
6. Emotional intelligence
7. Judgment and decision-making
8. Service orientation
9. Negotiation skills
10. Cognitive flexibility

According to the report on the future of work by WEF (2016) 36% of all jobs across all industries will require complex problem-solving abilities as a core skill by 2020. Employers will be looking for people with critical minds who can evaluate the uses or abuses of the power of technology, and use them to benefit the company, the people in it, and the future.

Soft Skills

Creativity will be another sought after skill where employees can use technologies or fuse technologies to apply them creatively to areas where they have not been applied before. Some of the soft skills required will be based on people management, effective interaction and communication at workplace and the ability to work as Organizations have already started to

harvest data from all possible sources. In future, it will be important for employees to make meaningful information from the harvested data. As we go into the future we should have enough cognitive flexibility to learn and pick up new knowledge on the go as and when required. The future is going to be a lifelong learning experience (M. Curtin, 2017).

Entrepreneurship Skills

Some of the rapidly growing technologies of the fourth industrial revolution are artificial intelligence (AI), machine learning (ML), robotics, quantum computing, biotechnology, additive or 3D printing, nanotechnology, internet of things (IoT), cyber physical systems (CPS), blockchain, driverless vehicles, Machine to Machine (M2M) communication etc. Moreover, as these individual technologies are evolving at an exponential pace, they are also being fused together to form new technologies. These technologies will affect companies, industries, small and big businesses, government, societies, countries and the world at large. We as the NYDA must focus on building capacity for entrepreneurs to create awareness for them in key areas of programme, design and development and outline opportunities for young business owners.

Technical Skills

Generating an enabling environment through policy and regulatory approaches that opens the ICT sector and markets to new innovative start-ups and SMMEs. This will practically mean that youth owned SMMEs should be encouraged through policy enabling environment and at the core of the policy should be funding that facilitates new entry SMME.

The fourth industrial revolution is expected to impact various sectors of the economy in different ways. These impacts need to be carefully considered to evaluate the potential opportunities and risks. To qualitatively assess some of the major impacts of the fourth industrial revolution on South Africa, some of the key sectors are considered. These sectors include manufacturing, transport, health, finance, mining and services sectors. High level overviews of the various sectors - in relation to the fourth industrial revolution - are given. It should be highlighted that detailed and comprehensive analysis of the strengths, weaknesses, opportunities and threats for each sector in the fourth industrial revolution is required in the short, medium and long terms.

NYDA internally needs to provide training for a cadre of young people by the private sector and postschool institutions on the 4IR such as reverse engineering of smart cars; 3D printing; artificial intelligence; robotics; autonomous vehicle; nanotechnology; biotechnology; the internet of things quantum computing; virtual network of choice; virtual broadcasting services; visual media and networking. The agency needs to fund more innovative businesses and technological solution.

8.2 Internal Environment Analysis

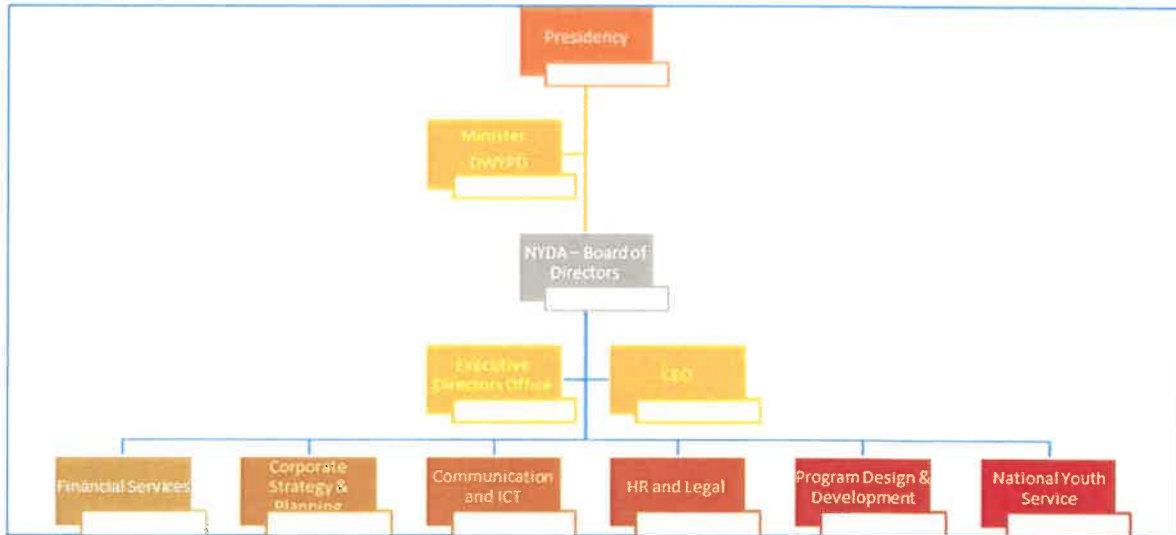
The organizational structure was revised and approved in the financial year 2018 by the Board of NYDA to ensure that it delivers on its key strategic goals and objectives, as well as to ensure stability to achieve alignment between the new strategic direction and the organizational structure.

The National Youth Development Agency (NYDA) embarked on the realignment of its structure in 2018 to review and redesign its delivery model to ensure that it has adequate capacity to deliver on its strategic priorities and to take its mandate forward. This project formed the basis of diagnosing where and how the organization needed to focus, in



reorganizing the organization, processes and people. The current organizational structure is not responsive to mainstreaming and delivering the full mandate as per the NYDA Act.

Below diagram illustrates the NYDA Organisational Structure



8.2.1 Problem Tree Analysis

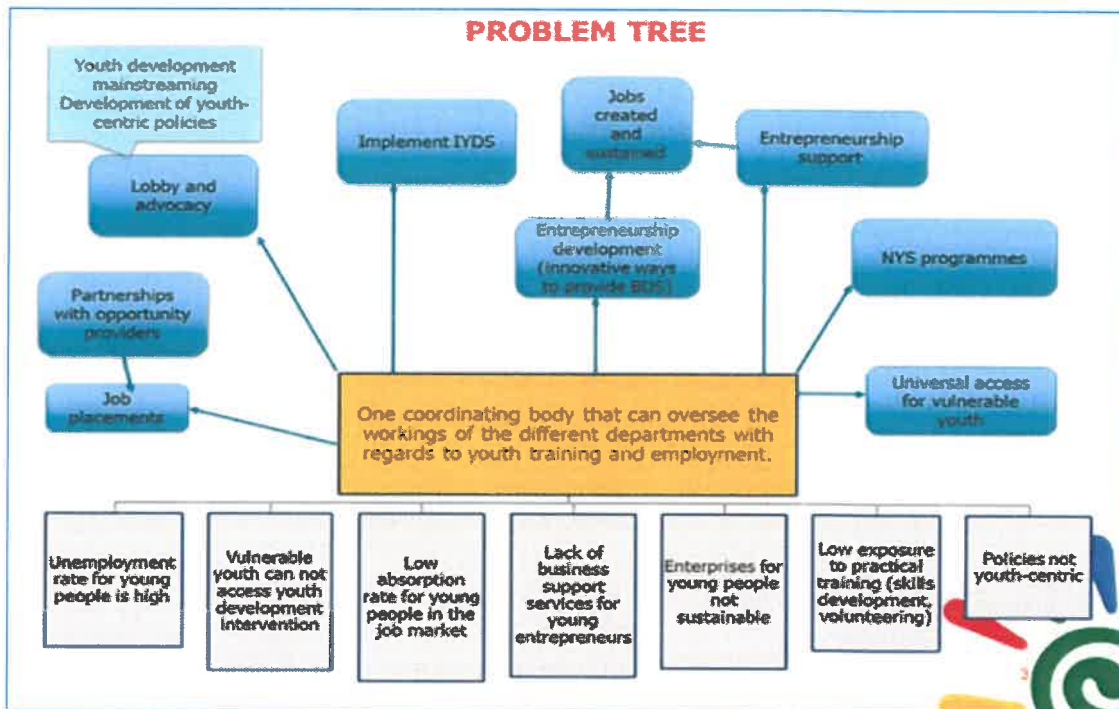
The problem tree aims to address challenges faced by young people. By implementing the NYDA mandate, of a coordinating body on youth development matters it will be able to action the possible solutions. The targets have been set through the MTSF indicators relate to entrepreneurship, job placement and National Youth Service. The related interventions aim to respond to various challenges that hinder young people from participating in the mainstream economy.

The problems that NYDA must resolve are informed by both external and internal factors. The NYDA must therefore work towards interventions that can address the following challenges:

- High unemployment rate
- Low absorption of young people in the job market
- Vulnerable youth cannot access youth development interventions
- Lack of universal access to business support services
- Enterprises for young people are not sustainable
- Lack of or minimal exposure to practical professional training.

The Problem trees analysis helps stakeholders to establish a realist overview and awareness of the challenges by identifying causes and effects of the problem they are trying to solve. The Problem Tree as illustrated below provides the hierarchy of these cause and effects of problems and challenges that the NYDA needs to address.

Below is an illustration of the Problem and Solution Tree for NYDA



The diagram above also indicates that the NYDA as a coordinating body can influence mainstreaming of youth development into the economy to improve their livelihoods. This can be achieved through the following possible solutions:

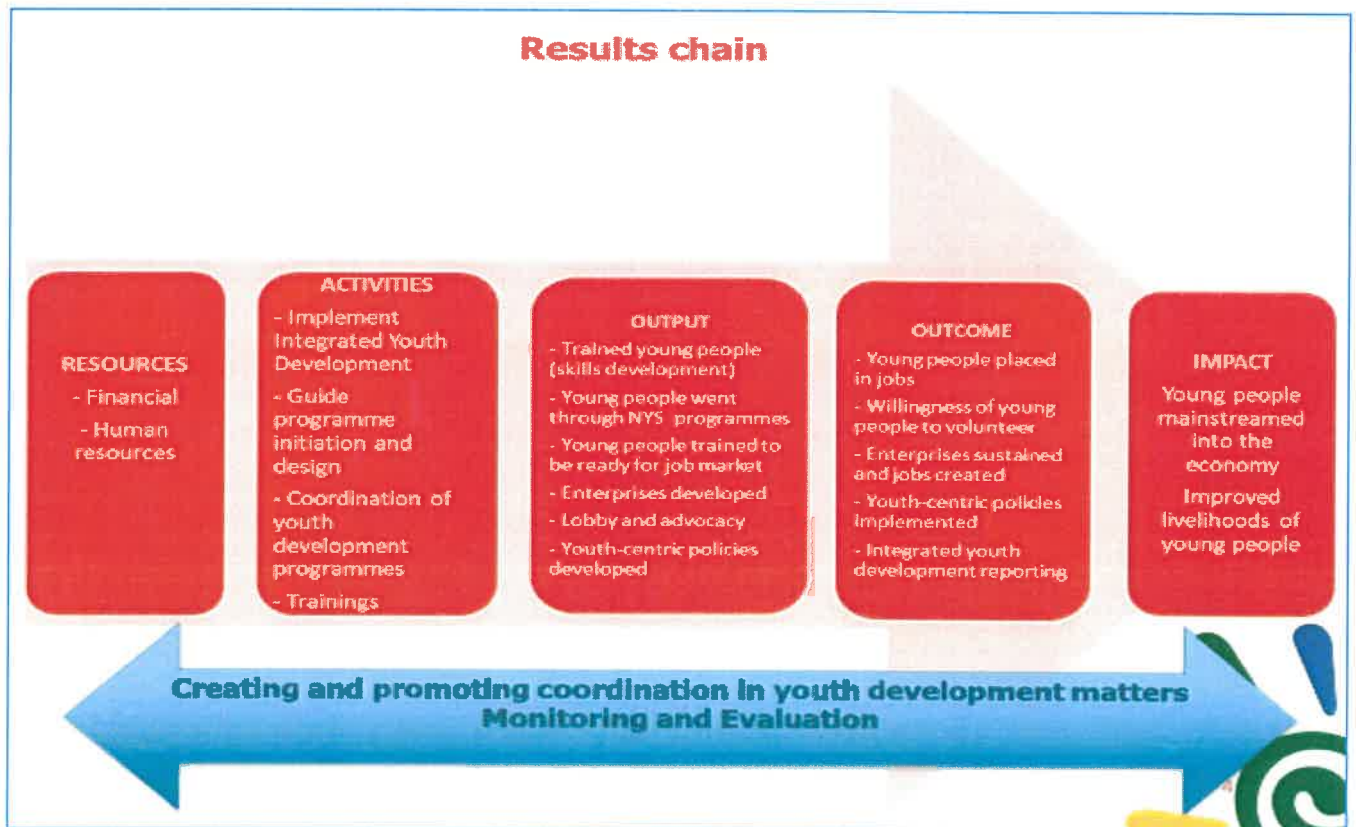
- Implementing the Integrated Youth Development Strategy.
- Guiding programme initiation and design to ensure that programmes respond directly to the KPIs to meet the intended impact.
- Intensify the coordinating role of the NYDA to ensure that youth development programmes are correctly implemented.
- Lobby and advocate for youth development, get buy in from stakeholders, motivate for the mainstreaming of youth development and develop policies that are youth-centric.
- Assist and monitor implementers to deliver correct training that will benefit young people to participate in the mainstream economy.

8.2.2 Results Chain

The log frame approach is used in monitoring and evaluation which must be applied at all levels of the NYDA business processes. This will help to address the inter-related measures of input, process, output, outcome and impact.

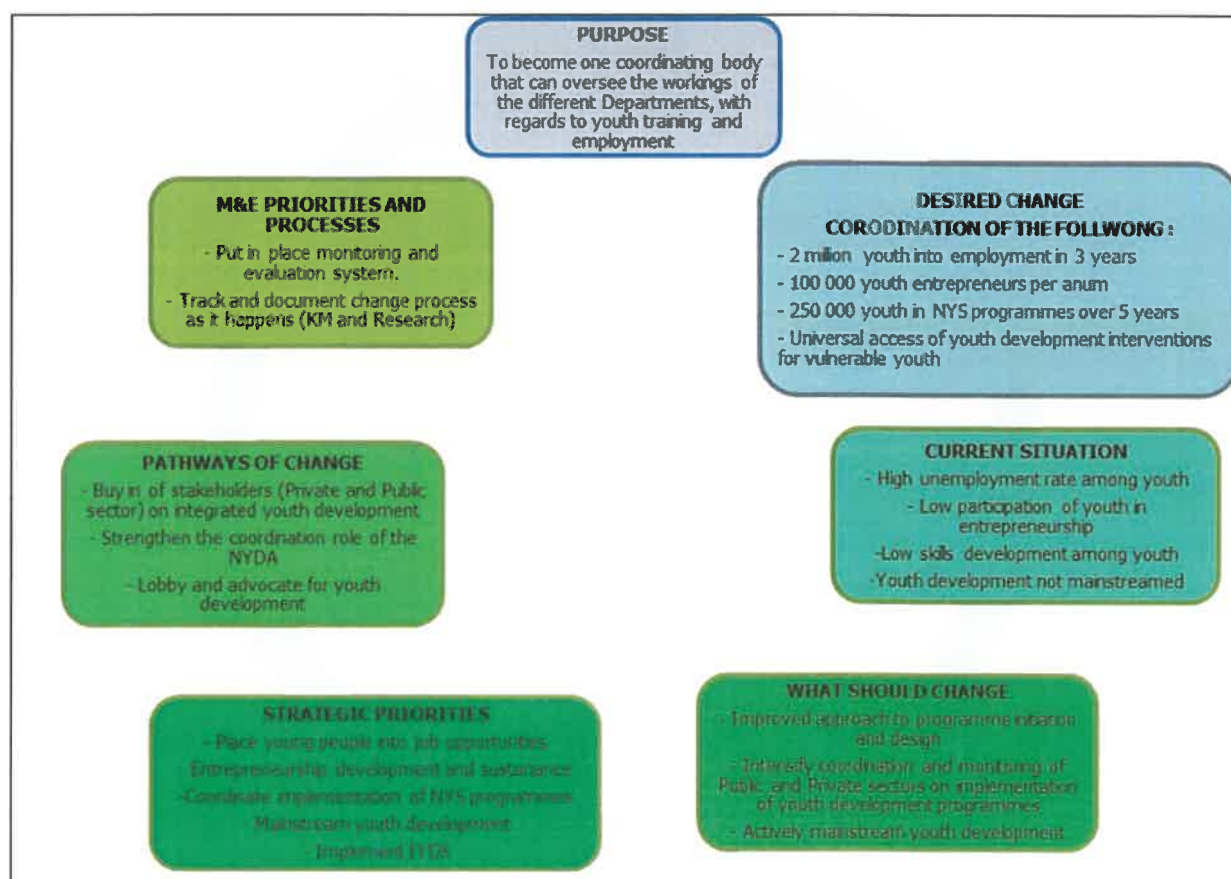
The results chain of the NYDA as illustrated in the picture below shows the logic framework that defines the process, which is a five-year view of the impact statement. This implies that in the next five years the NYDA must implement programmes that mainstream young people in the economy and improve their livelihoods. On an annual basis, the NYDA will achieve outputs that will build up to outcomes in three years' time, as reflected below:

Below is the Proposed Results Chain for the NYDA



8.2.3 Theory of Change

The theory of change defines what the NYDA must do to bring change that will impact livelihoods of young people and mainstream youth development. The process of engaging how the change must look like requires NYDA to re-define its purpose of existence, the desired or envisaged change against the current situation of young people, focusing on what needs to be improved to define strategic priorities which will inform the pathways of change and how these should be monitored and evaluated after implementation. To move from the current situation to meet NYDA's mandate and outcomes, the following theory of change is proposed.



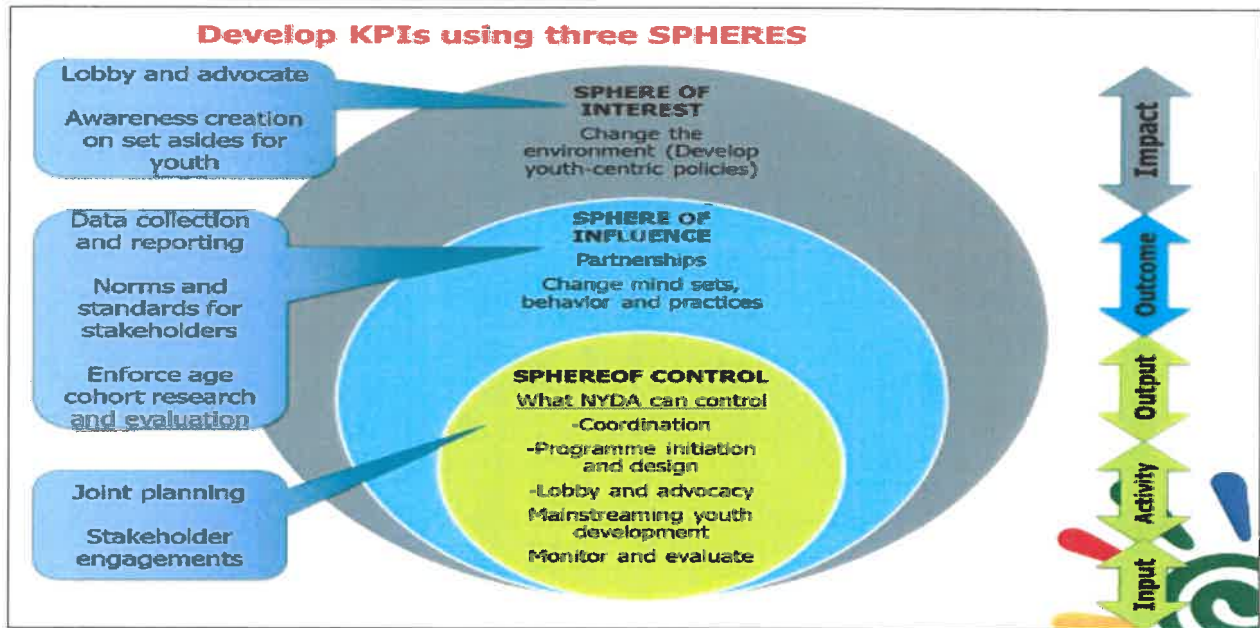
Theory of change illustrated above provides a possible way forward given the emerging developments and changes in the youth sector. The process helps us to navigate unpredictable and complex process when implementing the emerging changes. Applying the Theory of Change will lead NYDA to a solution based thinking in overcoming emerging changes.

8.2.4 Spheres of influence on the desired change

The spheres of influence determine what it is that the NYDA can control to achieve the desired change. The NYDA will operate within different spheres of influence which includes:

- **Sphere of Control:** where the NYDA has full control of what it desires to change, it can influence joint planning through stakeholder engagements. It must establish outcome indicators within the sphere of control.
- **Sphere of Influence:** is out of NYDA's control but can influence the desired changes through standardization of youth work in the sector, promote better collaboration, develop norms, standards and a segmented youth cohort approach to increase access of products and services
- **Sphere of Interest:** is out of the NYDA's control but can influence development of content for legislation, create awareness, lobby and advocate for youth development.

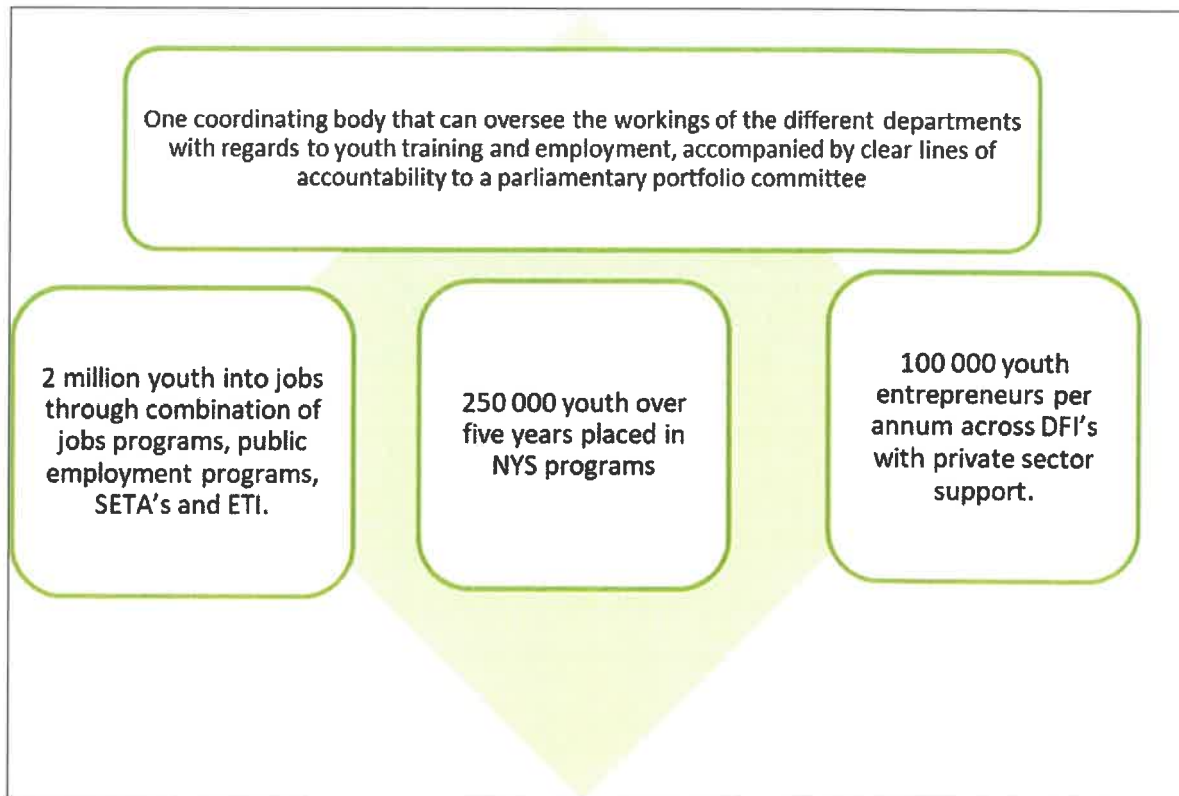
The picture depicted below provides a description of the spheres and its relationship to the results chain.



8.2.5 NYDA Strategic Position aligned to MTSF Priorities

Per the MTSF priorities the NYDA should serve as a coordinating body that can oversee the working of different Departments with regards to youth development and employment. The NYDA by promoting the coordination role that it plays, should deliver the following:

- Economic development through youth entrepreneurship;
- Decent employment through jobs program;
- Social cohesion and pathway for economic emancipation through National Youth Service;
- Universal access for vulnerable youth.
- Monitoring and evaluation of the integrated youth development strategy



8.2.6 Monitoring and Evaluation

The Monitoring and Evaluation framework provides an over-arching guide on all monitoring and evaluation process as guided by the NYDA mandate. It aims to knit together areas that are key in creating an enabling environment for effective and efficient monitoring and evaluation of NYDA and its partners' efforts, in relation to:

- i) **Planning:** NYDA strategy development, Programmes and Services planning and formulation, target setting and defining expected outputs, outcomes and impact.
- ii) **Implementation:** Business processes used in the delivery of services, these include project management, continuous quality improvements, efficient and effective approaches, adherence to guidelines and procedures, risk assessments and mitigation and supportive supervision.

- iii) **Reporting:** Systematic reporting on inputs, outputs, outcomes and impact and providing continuous feedback for improvements and lessons learnt on products and services.
- iv) **Knowledge Management:** The strategies and processes of identifying, capturing, and leveraging knowledge to enhance competitiveness. Knowledge Management comprises a range of practices used by the NYDA to identify, create, represent, and distribute knowledge for reuse, awareness and learning. Knowledge Management at NYDA seeks to tie organisational objectives and achieved specific outcomes to shared intelligence, improved performance, competitive advantage, or higher levels of innovation within the NYDA's programmes.

The framework allows the NYDA to align all its interventions to outcomes and impact as well as to track organisational performance against these. In this way, the M&E framework provides a multilevel, organisational mechanism to answer a bottom line question: Is the organisation making a difference in the following areas?

- i. Achieving improved livelihoods for young people in South Africa.
- ii. Promoting self-reliance for targeted youth.
- iii. Enhancing economic and social growth in targeted communities.

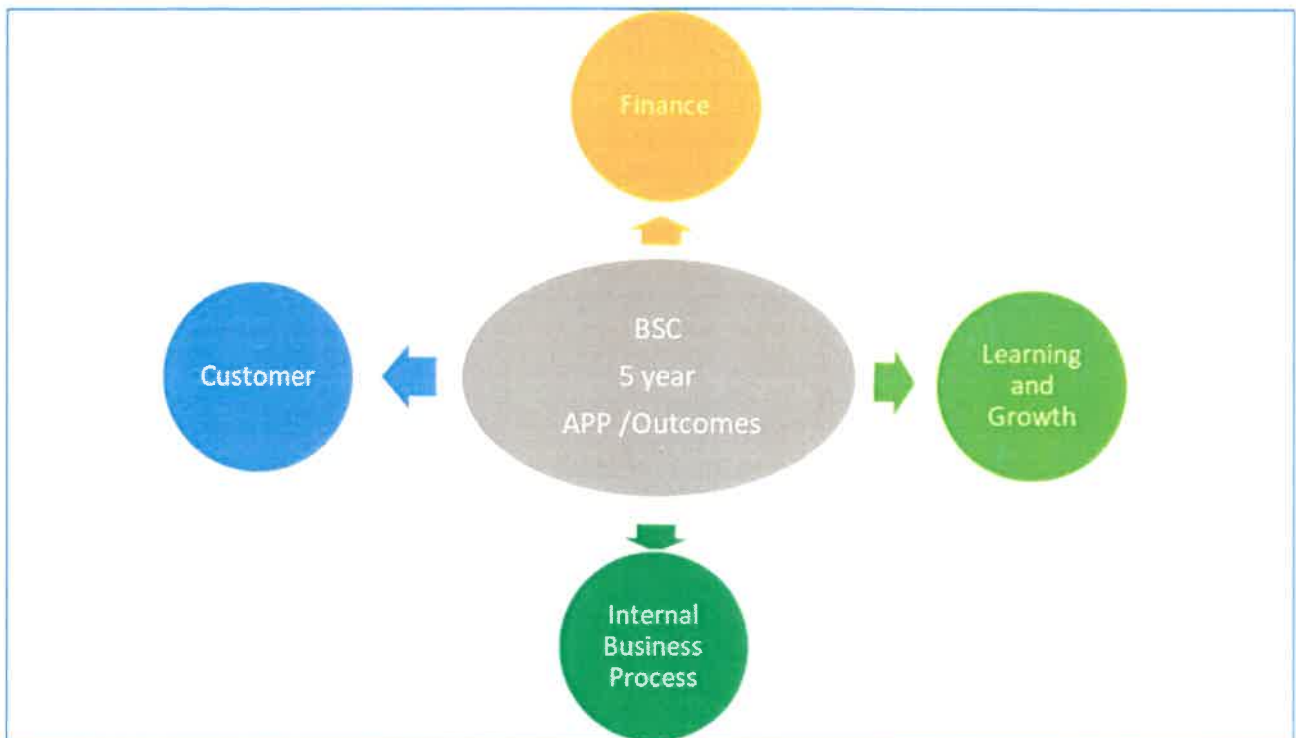
8.2.7 Balance Score Card

The Balanced Scorecard (BSC) is a strategic planning and management system that organizations use to:

- Communicate what they are trying to accomplish.
- Align the day-to-day work that everyone is doing with strategy.
- Prioritize projects, products and services.
- Measure and monitor progress towards the achievement of the strategic targets.

The system connects the dots between big picture strategy elements such as mission, vision, core values, strategic focus areas and the more operational elements such as objectives, measures or outcome indicators and output indicators which track strategic performance, targets which are the desired level of performance and initiatives. The signed off and approved Strategic Plan and Annual Performance Plan of the NYDA forms the basis of the MoU between the National Youth Development Agency and its Executive Authority, the Department of Women, Youth and Persons with Disabilities.

Below is a table that illustrates the NYDA Balance Score Card perspectives



The above model reflects the approach that the NYDA will adopt in institutionalising Performance Management System. It will reflect the following perspectives:

- **Finance:** Cost savings and efficiencies.
- **Customer:** Customer service, satisfaction and brand awareness.
- **Internal Business process:** Process improvements and technology utilization

- **Learning and Growth:** Human capital, skills, talent and knowledge

8.2.8 Activity Based Costing

The 5-year Strategic Budget sets out what funds the agency is allocated to deliver programmes, products and services. The Annual Performance Plan will reflect funded service-delivery targets or projections per Strategic Output. The budget indicates the resource envelope for the 5-year ahead, and sets indicative future budgets over the MTEF period. The budget covers the current financial year and the following two years. The accounting authority of the agency may revise the budget whenever necessary.

The Strategic budget is developed within the framework of the Strategic Plan, and must inform its Annual Performance Plan. In-year implementation and monitoring of the budget is conducted through the monthly financial reports, while end-year reporting is made through annual financial statements, which are included in the annual report.

PART C: PROGRAMME AND SUB-PROGRAMME PLANS

5. Programme 1: Administration

5.1 Programme Purpose:

- The purpose of this programme is to enable effective and efficient capabilities for service delivery and supporting functions

5.1.1. Programme performance indicators and proposed annual targets for 2020/2021

Item No.	Outcome	Output	Output Indicator	Audited/ Actual Performance				Estimated Performance			Medium Term Targets		
				2016/17	2017/18	2018/2019	2019/2020	2020/2021	2021/2022	2022/2023	2020/2021	2021/2022	2022/2023
1.	Improved application of correct financial principles, procedures and executing supply chain management plan.	Compliant to correct financial principles	Produced Quarterly Financial Management Reports	4 Quarterly Financial Management Reports produced	4 Quarterly Financial Management Reports produced	4 Quarterly Financial Management Reports produced	4 Quarterly Financial Management Reports produced	4 Quarterly Financial Management Reports produced	4 Quarterly Financial Management Reports produced	4 Quarterly Financial Management Reports produced	4 Quarterly Financial Management Reports produced	4 Quarterly Financial Management Reports produced	
2.	Enable NYDA by producing in-house skills that will promote youth development delivery.	Skills development of staff on youth development programmes and delivery.	Implemented an Annual Workplace Skills Plan	New Indicator	0 Baseline	Develop Annual Workplace Skills Plan	Implement Annual Workplace Skills Plan	Review and implement Annual Workplace Skills Plan	Review and Implement Annual Workplace Skills Plan	Review and Implement Annual Workplace Skills Plan	Review and Implement Annual Workplace Skills Plan	Review and Implement Annual Workplace Skills Plan	
3.	Stakeholder relationships established and lobbied for youth	Established Stakeholder relationships for youth development	Value of funds sourced from the public and private sectors to support the	R108 million programme base	-	R100 million	R150 million	R150 million	R150 million	R150 million	R150 million	R150 million	

Item No.	Outcome	Output	Output Indicator	Audited/ Actual Performance			Estimated Performance 2019/2020	Medium Term Targets		
				2016/17	2017/18	2018/2019		2020/2021	2021/2022	2022/2023
4.	development	youth development programmes.	Number of funded SETA partnerships established	New Indicator	New Indicator	New Indicator	10 jobs partnerships established with public and private sector	8 funded SETA partnerships established	10 of funded SETA partnerships established	10 of funded SETA partnerships established
5.			Number of partnerships signed with technology companies	New Indicator	New Indicator	New Indicator	New Indicator	2 Partnerships signed with technology companies	2 Partnerships signed with technology companies	2 Partnerships signed with technology companies
6.	ERP Modules implemented in all Divisions of NYDA	ERP Modules deployed in all NYDA Divisions	ERP Modules deployed in all NYDA Divisions	New Indicator	New Indicator	New Indicator	ERP Modules deployed in all NYDA Divisions	ERP Modules deployed in all NYDA Divisions	ERP Modules deployed in all NYDA Divisions	ERP Modules deployed in all NYDA Divisions

5.1.2. Quarterly Breakdown of the Performance Targets for 2020/2021

Item No.	Output Indicator	Reporting period	Annual target 2020/2021	Quarterly targets			
				1 st	2 nd	3 rd	4 th
1.	Produced Quarterly Financial Management Reports	Quarterly	4 Quarterly Financial Management Reports produced	1	1	1	1
2.	Implemented Annual Workplace Skills Plan	Annually	Implement Annual Workplace Skills Plan	-	-	-	Implement Annual Workplace Skills Plan
3.	Value of funds sourced from the public and private sectors to support the youth development programmes.	Quarterly	R150 million	-	R50 Million	R50 Million	R50 Million

Item No.	Output Indicator	Reporting period	Annual target 2020/2021	Quarterly targets			
				1 st	2 nd	3 rd	4 th
4.	Number of funded SETA partnerships established	Quarterly	8 Number of funded SETA partnerships established	2	2	2	2
5.	Number of partnerships signed with technology companies		2 partnerships signed with technology companies	-	1	-	1
6.	ERP Modules deployed in all NYDA Divisions	Quarterly	ERP Modules deployed in all NYDA Divisions	-	-	-	ERP Modules deployed in all NYDA Divisions

Explanation of planned performance over the medium-term period

The planned performance over the medium-term period for the Administration Programme is over the medium term will implement internal and operational programmes to address the MTSF outcome related to an efficient, effective and developmental orientated public service. The Agency will develop and implement its Annual Workplace Skills Plan which will be submitted to PSeta with the training plan as critical for the enabling the NYDA to produce in house skills that will promote youth development delivery. This is also in line with the Agency to ensure that officials are well capacitated and use available technology platforms by deploying the ERP Solutions which will support business to operate efficiently. The main goal of the outcomes in this focus area is to achieve efficient and effective utilisation of resources, provision of functions, governance, human capital, partnership establishment and establishing stakeholder relations with our partners which is key for the NYDA to achieve its mandate. The strategy incorporates formal training on the job training and skills development of employees to ensure highly skilled and efficient employees. These interventions are targeted at youth which aligns to the achievement of priorities of women and people with disabilities.

5.1.3. Reconciling performance targets with the Budget and MTEF

Expenses	2018/17		2017/18		2018/19		2019/20		2020/21		2021/22		2022/23			
	Audited Outcome	2018/17	Audited Outcome	2017/18	Audited outcome	2018/19	Budget estimate	Approved budget	Changes from approved budget	Budget estimate	Revised budget estimate	Changes from budget estimate	Budget estimate	Revised budget estimate	Changes from budget estimate	Planning Budget Estimate
Rand thousand																
Objective/Activity																
Administration	92 246	108 050	128 004	129 083	129 083	129 083	129 083	129 083	135 169	135 169	141 565	141 565	141 565	141 565	148 360	148 360
Economic classification																
Current payments	92 246	108 050	128 004	129 082	129 082	129 082	129 082	129 082	135 169	135 169	141 565	141 565	141 565	141 565	148 361	148 361
Compensation of employees	29 598	42 978	32 480	33 827	33 827	33 827	33 827	33 827	35 151	35 151	36 546	36 546	36 546	36 546	38 300	38 300
Salaries and wages	23 568	42 978	32 480	33 827	33 827	33 827	33 827	33 827	35 151	35 151	36 546	36 546	36 546	36 546	38 300	38 300
Social contributions																
Goods and services	68 678	65 072	95 524	95 255	95 255	95 255	95 255	95 255	100 018	100 018	105 019	105 019	105 019	105 019	110 060	110 060
Of which:																
Administrative fees			2 715	2 851	2 851	2 851	2 851	2 851	2 993	2 993	3 143	3 143	3 143	3 143	3 294	3 294
Advertising			4 555	4 783	4 783	4 783	4 783	4 783	5 022	5 022	5 273	5 273	5 273	5 273	5 526	5 526
Agency and support/outsourced services	31 092	8 240	1 400	1 470	1 470	1 470	1 470	1 470	1 543	1 543	1 621	1 621	1 621	1 621	1 688	1 688
Assets less than R5 000																
Audit costs			6 300	6 615	6 615	6 615	6 615	6 615	6 946	6 946	7 293	7 293	7 293	7 293	7 643	7 643
Bank charges			100	105	105	105	105	105	110	110	116	116	116	116	121	121
Communication	16 025	10 068	12 331	12 948	12 948	12 948	12 948	12 948	13 595	13 595	14 275	14 275	14 275	14 275	14 860	14 860
Computer services		21 765	27 230	27 040	27 040	27 040	27 040	27 040	28 392	28 392	29 812	29 812	29 812	29 812	31 243	31 243
Lease Payments		8 070	6 732	7 069	7 069	7 069	7 069	7 069	7 422	7 422	7 793	7 793	7 793	7 793	8 167	8 167
Legal fees			1 150	1 208	1 208	1 208	1 208	1 208	1 298	1 298	1 331	1 331	1 331	1 331	1 395	1 395
Repairs and maintenance		448														
Training and staff development	10 394	5 320	5 000	5 250	5 250	5 250	5 250	5 250	5 513	5 513	5 788	5 788	5 788	5 788	6 066	6 066
Travel and subsistence		4 276	2 565	2 683	2 683	2 683	2 683	2 683	2 817	2 817	2 958	2 958	2 958	2 958	3 100	3 100
Venues and facilities			400	420	420	420	420	420	441	441	463	463	463	463	485	485
Other unclassified expenditure	11 167	6 887	25 066	22 815	22 815	22 815	22 815	22 815	23 956	23 956	25 154	25 154	25 154	25 154	26 361	26 361
CAPEX	11 167	6 887	21 680	22 815	22 815	22 815	22 815	22 815	23 956	23 956	25 154	25 154	25 154	25 154	26 361	26 361
Contingency			3 376													
Tax payment																
Outside shareholders Interest																
Total Expenditure	92 246	108 050	128 004	129 082	129 082	129 082	129 082	129 082	135 169	135 169	141 565	141 565	141 565	141 565	148 361	148 361
Objective less Expenditure																

6. Programme 2: Programme Design, Development and Delivery (PDDD)

6.1. Purpose of the Programme:

- The purpose of the programme is to enhance the participation of young people in the economy through targeted and integrated economic programmes.

6.1.1. Programme performance indicators and annual targets for 2020/2021

Item No.	Outcome	Output	Output indicator	Audited Actual Performance				Estimated Actual Performance 2019/2020	Medium Term Targets		
				2016/17	2017/18	2018/2019	2020/2021		2021/2022	2022/2023	
1.	Increased access to socio-economic opportunities, viable business opportunities and support for young people to participate in the economy.	Enterprises developed and supported through financial and non-financial business development support services offered by the NYDA	Number of youth owned enterprises supported with financial interventions	629	801	1103	745	1000	1000	1000	
2.			Number of youth supported Business Consultancy Services	56,329	21,808	23,942	11,724	2000	2000	2000	
3.			Number of youth supported with non-business development interventions	New Indicator	New Indicator	New Indicator	New Indicator	10000	10100	10200	
4.			Number of jobs created and sustained through supporting entrepreneurs and enterprises.	3,176	4,071	5,025	3,513	5000	5100	5200	
5.			Number of jobs facilitated through placements in Job opportunities.	New Indicator	New Indicator	8,586	4,045	5000	5000	5000	

Item No.	Outcome	Output	Output indicator	Audited Actual Performance			Estimated Actual Performance 2019/2020	Medium Term Targets		
				2016/17	2017/18	2018/2019		2020/2021	2021/2022	2022/2023
				2016/17	2017/18	2018/2019		2020/2021	2021/2022	2022/2023
6.	Provide information on youth development programmes for sustainable livelihoods	Increased number of activities for providing youth development information	Number of outreach activities for providing youth development information	New Indicator	New Indicator	1,891,783	200	250	280	300
7.	Increased number of young people entering the job market trained	Young people trained to participate in the economy and enter the job market	Number of young people capacitated with skills to enter the job market	71,306	74,313	73,359	74,175	15000	18000	20000
8.			Number of young people capacitated with skills to participate in the economy	New Indicator	New Indicator	New Indicator	New Indicator	20000	22500	25000

6.1.2 Quarterly Breakdown of the Performance Targets for 2020/2021

Item No.	Output Indicator	Reporting period	Annual target 2020/2021	Quarterly targets			
				1 st	2 nd	3 rd	4 th
1.	Number of youth owned enterprises supported with financial interventions	Quarterly	1000	250	250	250	250
2.	Number of youth supported with Business Consultancy Services	Quarterly	2000	500	500	500	500
3.	Number of youth supported with non-financial business development interventions	Quarterly	10000	2500	2500	2500	2500
4.	Number of jobs created and sustained through supporting entrepreneurs and enterprises.	Quarterly	5000	1500	1500	1500	500
5.	Number of jobs facilitated through placements in Job opportunities.	Quarterly	5000	1500	1500	1500	500

6.	Number of outreach activities for providing youth development information	Quarterly	250	50	75	75	50
7.	Number of young people capacitated with skills to enter the job market	Quarterly	15000	3750	3750	3750	3750
8.	Number of young people capacitated with skills to participate in the economy	Quarterly	20000	5000	5000	5000	5000

Explanation of planned performance over the medium-term period

The planned performance over the medium-term period for Programme Design, Development and Delivery enhance the participation of young people in the economy through targeted and integrated programmes. Programmes implemented by the NYDA aim to facilitate and provide employment opportunities for young people, enhance the participation of young people in the economy, geared at increasing job creation, entrepreneurship participation and to provide business support to young people. The planned performance is also aimed at facilitating and providing skills development opportunities to young people and to enhance their socio-economic well-being, with the objective of facilitating education opportunities and community participation activism. Due to limited socio-economic opportunities and viable opportunities for young people. There is limited support for young people to participate in the economy. As a result, financial and non-financial support is provided for enterprises in order address those challenges facing young people. Young people apparently in rural areas have limited access to information on youth development so by increasing the number of activities on information dissemination around issues of youth development we aim to close those gaps. Number of young people are unable to access the job market due to limited skills and this intervention provides training to young people in order to enable them to participate in the economy and enter the job market. These interventions are targeted at youth which aligns to the achievement of priorities of women and people with disabilities.

6.1.3 Reconciling performance targets with the Budget and MTEF

Expenses Rand thousand Objective/Activity	2016/17		2016/18		2019/20		2020/21		2021/22		2022/23	
	Audited Outcome	2017/18 Audited Outcome	2019/20 Audited outcome	Budget estimate	Approved budget	Changes from approved budget	Budget estimate	Revised budget estimate	Budget estimate	Revised budget estimate	Changes from budget estimate	Planning Budget Estimate
Increased access to socio-economic opportunities, viable business opportunities and support for young people to participate in the economy.	64 553	143 244	82 127	86 159	86 159	-	90 358	90 358	94 767	94 767	-	99 316
Salaries and wages	64 553	143 244	82 127	86 159	86 159	-	90 358	90 358	94 767	94 767	-	99 316
Social contributions	5 300	82 228	7 400	7 696	7 696	-	7 972	7 972	8 261	8 261	-	8 658
Goods and services	59 253	61 016	74 727	78 463	78 463	-	82 387	82 387	86 506	86 506	-	90 658
Of which:												
Administrative fees	-	-	-	-	-	-	-	-	-	-	-	-
Advertising	-	2 399	2 399	2 519	2 519	-	2 645	2 645	2 777	2 777	-	2 910
Travel and subsistence	-	9 307	9 307	9 772	9 772	-	10 261	10 261	10 774	10 774	-	11 291
Venues and facilities	-	-	-	-	-	-	-	-	-	-	-	-
Other unclassified expenditure	59 253	61 016	63 021	68 172	68 172	-	69 481	69 481	72 955	72 955	-	76 457
Youth disbursements	59 253	61 016	63 021	68 172	68 172	-	69 481	69 481	72 955	72 955	-	76 457
Please Specify	-	-	-	-	-	-	-	-	-	-	-	-
Please Specify	-	-	-	-	-	-	-	-	-	-	-	-
Please Specify	-	-	-	-	-	-	-	-	-	-	-	-
Please Specify	-	-	-	-	-	-	-	-	-	-	-	-
Tax payment	-	-	-	-	-	-	-	-	-	-	-	-
Outside shareholders interest	-	-	-	-	-	-	-	-	-	-	-	-
Total Expenditure	64 553	143 244	82 127	86 159	86 159	-	90 358	90 358	94 767	94 767	-	99 316
Objective less Expenditure	-	-	-	-	-	-	-	-	-	-	-	-

Expenses	2016/17 Audited Outcome	2017/18 Audited Outcome	2018/19 Audited outcome	2019/20		2020/21		2021/22		2022/23 Planning Budget Estimate
				Budget estimate	Changes from approved budget	Budget estimate	Changes from budget estimate	Revised budget estimate	Changes from budget estimate	
Rand thousand										
Objective/Activity										
Increased number of young people entering the job market trained										
Current payments	61 237	46 111	56 872	59 716	59 716	62 701	62 701	65 836	65 836	68 997
Compensation of employees	61 237	46 111	56 872	59 716	59 716	62 701	62 701	65 836	65 836	68 997
Salaries and wages	2 105	2 805	3 052	3 205	3 205	3 365	3 365	3 533	3 533	3 703
Social contributions	2 105	2 805	3 052	3 205	3 205	3 365	3 365	3 533	3 533	3 703
Goods and services	59 132	43 306	53 820	56 511	56 511	59 337	59 337	62 303	62 303	65 294
Of which ¹										
Administrative fees	-	-	-	-	-	-	-	-	-	-
Advertising	-	-	-	-	-	-	-	-	-	-
Travel and subsistence	-	2 580	2 580	2 709	2 709	2 844	2 844	2 987	2 987	3 130
Venues and facilities	-	-	-	-	-	-	-	-	-	-
Other unclassified expenditure	59 132	43 306	51 240	53 802	53 802	56 492	56 492	58 317	58 317	62 164
Youth disbursements	59 132	43 306	51 240	53 802	53 802	56 492	56 492	58 317	58 317	62 164
Please Specify	-	-	-	-	-	-	-	-	-	-
Please Specify	-	-	-	-	-	-	-	-	-	-
Please Specify	-	-	-	-	-	-	-	-	-	-
Please Specify	-	-	-	-	-	-	-	-	-	-
Please Specify	-	-	-	-	-	-	-	-	-	-
Tax payment	-	-	-	-	-	-	-	-	-	-
Outside shareholders interest	-	-	-	-	-	-	-	-	-	-
Total Expenditure	61 237	46 111	56 872	59 716	59 716	62 701	62 701	65 836	65 836	68 997

Objective less Expenditure	-	-	-	-	-	-	-	-	-	-
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Expenses	2016/17 Audited Outcome	2017/18 Audited Outcome	2018/19 Audited outcome	2019/20			2020/21			2021/22			2022/23 Planning Budget Estimate
				Budget estimate	Approved budget	Changes from approved budget	Budget estimate	Revised budget estimate	Changes from budget estimate	Budget estimate	Revised budget estimate	Changes from budget estimate	
Provide information and universal access to young people	107 102	38 656	127 692	134 003	134 003	-	140 593	140 593	147 514	147 514	-	154 595	154 595
Economic classification													
Current payments	107 102	38 656	127 692	134 003	134 003	-	140 593	140 593	147 514	147 514	-	154 595	154 595
Compensation of employees	84 492	91 842	91 842	96 390	96 390	-	101 068	101 068	106 013	106 013	-	111 102	111 102
Salaries and wages	84 492	91 842	91 842	96 390	96 390	-	101 068	101 068	106 013	106 013	-	111 102	111 102
Social contributions	-	-	-	-	-	-	-	-	-	-	-	-	-
Goods and services	22 610	38 656	35 850	37 643	37 643	-	39 525	39 525	41 501	41 501	-	43 493	43 493
Of which:													
Administrative fees	-	-	-	-	-	-	-	-	-	-	-	-	-
Advertising	-	-	10 697	11 232	11 232	-	11 793	11 793	12 393	12 393	-	12 978	12 978
Travel and subsistence	-	-	-	-	-	-	-	-	-	-	-	-	-
Venues and facilities	-	15 702	7 292	7 646	7 646	-	8 028	8 028	8 430	8 430	-	8 834	8 834
Other unclassified expenditure	-	-	-	-	-	-	-	-	-	-	-	-	-
CAPEX	22 610	(0)	6 510	6 836	6 836	-	7 177	7 177	7 536	7 536	-	7 898	7 898
Please Specify	22 610	(0)	6 510	6 836	6 836	-	7 177	7 177	7 536	7 536	-	7 898	7 898
Please Specify	-	-	-	-	-	-	-	-	-	-	-	-	-
Please Specify	-	-	-	-	-	-	-	-	-	-	-	-	-
Please Specify	-	-	-	-	-	-	-	-	-	-	-	-	-
Tax payment	-	-	-	-	-	-	-	-	-	-	-	-	-
Outside shareholders interest	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Expenditure	107 102	38 656	127 692	134 003	134 003	-	140 593	140 593	147 514	147 514	-	154 595	154 595
Objective less Expenditure	-	-	-	-	-	-	-	-	-	-	-	-	-

7. Programme 3: National Youth Service

7.1 Purpose of the Programme:

- Facilitate and co-ordinate the effective and efficient implementation of the Nation Youth Service Programmes across all sectors of society. Mobilize Public, Private Sectors and Civil Society to unlock resources to support the Nation Youth Service Programmes. To engage young people in service to their communities to build the spirit of patriotism, solidarity, social cohesion and unity in diversity.

7.1.1 Programme performance indicators and annual targets for 2020/2021

Item No.	Outcome	Output	Output Indicator	Audited Actual Performance				Estimated Performance	Medium Term Targets		
				2016/17	2017/18	2018/2019	2019/2020		2020/2021	2021/2022	2022/2023
1.	Increased co-ordination and implementation of NYS programmes across all sectors of society	Increase number of young people participating in National Youth Service (NYS) programmes across all sectors of society	Review and Implement the NYS Communications and Marketing Strategy	New Indicator	New Indicator	New Indicator	Develop the NYS Branding Strategy New Indicator	Review and Implement the NYS Communications and Marketing Strategy	Implement the NYS Communications and Marketing Strategy	Implement the NYS Communications and Marketing Strategy	
2.			Number of National Youth Service projects registered	New Indicator	New Indicator	New Indicator	New Indicator	100 National Youth Service projects registered	200 National Youth Service projects registered	300 National Youth Service projects registered	
3.			Number of partnerships coordinated to deliver on NYS programmes	New Indicator	New Indicator	New Indicator	New Indicator	20 Partnerships coordinated to deliver on NYS programmes	40 Partnerships coordinated to deliver on NYS programmes	60 Partnerships coordinated to deliver on NYS programmes	

Item No.	Outcome	Output	Output Indicator	Audited Actual Performance			Estimated Performance 2019/2020	Medium Term Targets		
				2016/17	2017/18	2018/2019		2020/2021	2021/2022	2022/2023
4.			Presidential Youth Service Programme designed	New Indicator	New Indicator	New Indicator	New Indicator	Design a Presidential Youth Service Programme	Design and Implement the Presidential Youth Service Programme	Design and Implement the Presidential Youth Service Programme
5.			Higher Education Youth Service program designed	New Indicator	New Indicator	New Indicator	New Indicator	Design a Higher Education Youth Service program	Implement the Higher Education Youth Service program	Implement the Higher Education Youth Service program

7.1.2 Quarterly Breakdown of the Performance Targets for 2020/2021

Item No.	Output Indicator	Reporting period	Annual target 2020/2021	Quarterly targets			
				1 st	2 nd	3 rd	4 th
1.	Review and Implement the NYS Communications and Marketing Strategy	Quarterly	Review and Implement the NYS Communications and Marketing Strategy	-	-	-	Review and Implement the NYS Communications and Marketing Strategy
2.	Number of National Youth Service projects registered	Quarterly	100 National Youth Service projects registered	25	25	25	25
3.	Number of partnerships coordinated to deliver on NYS programmes	Quarterly	20 Partnerships coordinated to deliver on NYS programmes	5	5	5	5
4.	Presidential Youth Service Programme designed	Quarterly	Design a Presidential Youth Service Programme	-	-	-	Design Presidential Youth Service Programme

Item No.	Output Indicator	Reporting period	Annual target 2020/2021	Quarterly targets			
				1 st	2 nd	3 rd	4 th
5.	Higher Education Youth Service program designed	Quarterly	Design a Higher Education Youth Service program				Design a Higher Education Youth Service program

Explanation of planned performance over the medium-term period

The planned performance over the medium-term period for National Youth Service Programme is aimed at engaging young people in service to their communities to build the spirit of patriotism, solidarity, social cohesion and unity in diversity. Young people have limited. Young people have limited opportunities to participate in nation building activities so the National Youth Service Programme engage in awareness campaigns to build awareness, register projects that meet the National Youth Service compliance criteria and coordinate partners who are implementing National Youth Service projects. The uptake and coordination of opportunities for young people requires that National Youth Service assumes the profile of Presidency and this will help in mobilising resources to implement National Youth Service. Higher Education students presents a huge opportunity for young people to use their skills to build this country. These interventions are targeted at youth which aligns to the achievement of priorities of women and people with disabilities.

7.1.3 Reconciling performance targets with the Budget and MTEF

Expenses	2018/17 Audited Outcome	2017/16 Audited Outcome	2018/16 Audited outcome	2018/20			2020/21			2021/22			2022/23 Planning Budget Estimate
				Budget estimate	Approved budget	Changes from approved budget	Budget estimate	Revised budget estimate	Changes from budget estimate	Budget estimate	Revised budget estimate	Changes from budget estimate	
Rand thousand													
Objective/Activity													
Increased co-ordination and implementation of NYS programmes across all sectors of society													
Compensation of employees	24 852	21 682	15 534	16 279	16 279	-	17 041	17 041	-	17 841	17 841	-	18 697
Salaries and wages													
Social contributions	24 852	21 682	15 534	16 279	16 279	-	17 041	17 041	-	17 841	17 841	-	18 697
Goods and services	9 265	5 653	13 040	13 660	13 660	-	14 292	14 292	-	14 954	14 954	-	15 671
Of which:	9 265	5 653	13 040	13 660	13 660	-	14 292	14 292	-	14 954	14 954	-	15 671
Administrative fees	15 587	16 029	2 494	2 619	2 619	-	2 750	2 750	-	2 887	2 887	-	3 026
Advertising			70	74	74	-	77	77	-	81	81	-	85
Travel and subsistence		6 518	1 424	1 485	1 485	-	1 570	1 570	-	1 648	1 648	-	1 728
Venues and facilities			1 000	1 050	1 050	-	1 403	1 403	-	1 158	1 158	-	1 213
Other unclassified expenditure	15 587	6 214				-			-			-	
Please Specify	15 587	6 214				-			-			-	
Please Specify						-			-			-	
Please Specify						-			-			-	
Please Specify						-			-			-	
Please Specify						-			-			-	
Tax payment						-			-			-	
Outside shareholders interest						-			-			-	
Total Expenditure	24 852	21 682	15 534	16 279	16 279	-	17 041	17 041	-	17 841	17 841	-	18 697
Objective less Expenditure													

8. Programme 4: Research and Policy

8.1 Purpose of the Programme:

- The purpose focuses on fostering a mainstreamed, evidence based, integrated and result oriented youth development approach, through and monitoring and evaluation services, lobby and advocacy to bring on board key stakeholders to implement youth development programmes.

8.1.1. Programme performance indicators and annual targets for 2020/2021

Item No.	Outcome	Output	Output Indicator	Audited Performance			Estimated Performance	Medium Term Targets		
				2016/17	2017/18	2018/2019		2019/2020	2020/2021	2021/2022
1.	Produce research reports which influences change in youth sector and build sustainable relationships	Youth-centric research reports developed	Number of customer surveys conducted.	New Indicator	4	3	4	4	4	4
2.			Number of impact programme evaluations conducted.	New Indicator	4	4	3	3	3	3
3.			An Annual report on government wide priorities produced.	New Indicator	New Indicator	0 Baseline	Produce 1 Annual report on government wide priorities.	Produce 1 Annual report on government wide priorities.	Produce 1 Annual report on government wide priorities.	Produce 1 Annual report on government wide priorities.

Item No.	Outcome	Output	Output Indicator	Audited Performance		Estimated Performance	Medium Term Targets		
				2016/17	2017/18		2018/2019	2020/2021	2021/2022
4.			Number of youth status outlook reports produced.	New Indicator	0 Baseline	4 Youth status outlook reports produced.	4 Youth status outlook reports produced.	4 Youth status outlook reports produced.	4 Youth status outlook reports produced.

8.1.2. Quarterly Breakdown of the Performance Targets for 2020/2021

Item No.	Output Indicator	Reporting period	Annual target 2020/2021	Quarterly targets			
				1 st	2 nd	3 rd	4 th
1.	Number of customer surveys conducted.	Quarterly	4	1	1	1	1
2.	Number of impact programme evaluations conducted.	Quarterly	3	-	1	1	1
3.	Produce Annual report on government wide priorities.	Quarterly	Produce 1 Annual report on government wide priorities.	-	-	-	1 Annual report on government wide priorities produced.
4.	Number of youth status outlook reports produced.	Quarterly	4 Youth status outlook reports produced.	1	1	1	1

Explanation of planned performance over the medium-term period

The planned performance over the medium-term period for Research and Policy Programme will address the MTSF outcomes related by producing research reports which influences change in youth sector and build sustainable relationships. The inability by the Agency to conduct youth needs based research will be overcome by conducting constant research that will inform business. Customer satisfaction surveys to be done on a quarterly basis will also inform management in terms of how satisfied the NYDA clients are and put mechanisms in place that will address all challenges in support of the needs and expectations of young people. The programme focuses on fostering a mainstreamed, evidence based, integrated and result oriented youth development approach, through and monitoring and evaluation services, lobby and advocacy to bring on board key stakeholders to implement youth development programmes through knowledge management. The strategies and processes of identifying, capturing, and leveraging knowledge to enhance competitiveness. Knowledge Management comprises a range of practices used by the NYDA to identify, create, represent, and distribute knowledge for reuse, awareness and learning. The NYDA seeks to tie organisational outputs and outcomes to achieve specific outcomes to shared intelligence, improved performance, competitive advantage, or higher levels of innovation within the NYDA's programmes. The Performance framework allows the NYDA to align all its interventions to outcomes and impact as well as to track organisational performance against planned interventions. In this way, the M&E framework provides a multilevel, organisational mechanism to answer a bottom line question: Is the organisation making a difference in the following areas: Achieving improved livelihoods for young people in South Africa, Promoting self-reliance for targeted youth, Enhancing economic and social growth in targeted communities, Profiling of beneficiary success stories, Annual reports on government wide priorities and Youth status outlook reports produced to position the organization in terms of achieving n its mandate. To some extent these interventions are targeted at youth which aligns to the achievement of priorities of women and people with disabilities.

8.1.3. Reconciling performance targets with the Budget and MTEF

Expenses Rand thousand Objective/Activity	2016/17		2017/18		2018/19		2019/20		2020/21		2021/22		2022/23		
	Audited Outcome	Budget estimate	Audited Outcome	Budget estimate	Audited outcome	Budget estimate	Approved budget	Changes from approved budget	Budget estimate	Revised budget estimate	Changes from budget estimate	Budget estimate	Revised budget estimate	Change from budget estimate	Planning Budget Estimate
Produce research reports which influences change in youth sector and build sustainable relationships															
Current payments															
Compensation of employees	19 143	21 313	16 734	20 298	20 298	21 313	21 313	21 313	22 379	22 379	-	23 497	23 497	-	24 625
Salaries and wages	19 143	21 313	16 734	20 298	20 298	21 313	21 313	21 313	22 378	22 378	-	23 497	23 497	-	24 625
Social contributions	8 989	10 376	7 352	9 882	9 882	10 376	10 376	10 376	10 885	10 885	-	11 440	11 440	-	11 989
Goods and services	8 989	10 376	7 352	9 882	9 882	10 376	10 376	10 376	10 885	10 885	-	11 440	11 440	-	11 989
Of which:															
Administrative fees	10 174	10 987	9 382	10 416	10 416	10 987	10 987	10 987	11 484	11 484	-	12 058	12 058	-	12 637
Advertising	-	37	-	35	35	37	37	37	39	39	-	41	41	-	42
Travel and subsistence	-	509	577	485	485	509	509	509	535	535	-	561	561	-	588
Venues and facilities	-	1 481	-	1 410	1 410	1 481	1 481	1 481	1 555	1 555	-	1 632	1 632	-	1 711
Other unclassified expenditure	10 174	0	0	0	0	0	0	0	(0)	(0)	-	-	-	-	-
Please Specify	10 174	0	0	0	0	0	0	0	(0)	(0)	-	-	-	-	-
Please Specify	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Please Specify	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Please Specify	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Please Specify	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Please Specify	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Tax payment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Outside shareholders interest	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Expenditure	19 143	21 313	16 734	20 298	20 298	21 313	21 313	21 313	22 378	22 378	-	23 497	23 497	-	24 625
Objective less Expenditure															

10. Key Risks

Outcome	Key Risk	Risk Mitigation
Stakeholder relationships established and lobbied for youth development	Inability to enter sustainable partnerships to support Youth Development Programmes (Funds sourced, Jobs Partnership & Market Linkages).	Implementation of the Stakeholders Management Strategy and Plan and pursuing partnerships for Market Linkages and Jobs, as well as to raise the R150 million.
Improved application of correct financial principles, procedures and executing supply chain management plan.	<p>Non-compliance with accounting standards and legislation (e.g. PFMA).</p> <p>Lack of cost saving culture amongst staff.</p>	<ul style="list-style-type: none"> • PFMA checklist and GRAP compliance checklist. • Monthly management accounts and variance analysis submitted to Ops Exco. • Quarterly review of budget and the strategic plan by Divisional Heads, CFO and CEO. • SCM policies and standard operating procedures. • Annual procurement plan.
Enable NYDA by producing in-house skills that will promote youth development delivery.	Inability to implement training interventions as per the Workplace Skills Plan.	<ul style="list-style-type: none"> • Adherence to the Learning and Development policy and the implementation thereof. • Continued awareness provided to staff on the Learning and Development policy
Increased access to socio-economic opportunities, viable business opportunities and support for young people to participate in the economy.	Insufficient number of young people trained to enter the job market.	<ul style="list-style-type: none"> • Placed Jobs placement Programme candidates trained on Job Preparedness. • Compulsory Life Skills training

Outcome	Key Risk	Risk Mitigation
		prior to receiving Business Management Training.
Provide information on youth development programmes for sustainable livelihoods	Inaccessibility of the NYDA.	<ul style="list-style-type: none"> • Opening of new Branches and District Offices and disseminate youth development product and services. • Introduce new innovations on product/services to stay relevant.
Increased access to socio-economic opportunities, viable business opportunities and support for young people to participate in the economy	Poor customer service delivery in delivering youth development programmes.	<ul style="list-style-type: none"> • Written customer feedback on all grants applicants • Processing of grant applications monthly and reporting of approved and rejected applications to Ops Exco.
Increased co-ordination and implementation of NYS programmes across all sectors of society	Inability to bring the National Youth Service Program to life given competing priorities.	<ul style="list-style-type: none"> • Develop and implement NYS Communication Strategy and plan. • Implement Stakeholder Engagement Plan (lobbying and capacity building of partners).
Produce research reports which influences change in youth sector and build sustainable relationships	Inability by the Agency to conduct youth needs based research.	<ul style="list-style-type: none"> • Customer satisfaction surveys to be done quarterly. • Profiling of beneficiary success stories. • Annual reports on government wide priorities. • Youth status outlook reports.

Annexure D: Technical Indicator Descriptions

1. PURPOSE

The indicator protocol sheet is developed to clearly define performance indicators captured in the Strategic Plan and the Annual Performance Plan (APP) for 2020/2021, for the National Youth Development Agency (NYDA). It further defines roles and responsibilities for the various business units within the NYDA to meet the stated objectives and performance goals.

2. APPLICABILITY

The indicator protocol sheet covers the 2020/2021 financial year. It must be read as an adjunct to the APP and the Business Unit Operational Plans.

3. REVISION

The indicator protocol sheet will be updated on a yearly basis or as and when new performance indicators are developed and added as measures in pursuit of attaining overall organizational performance.

4. PRECISE DEFINITION(S)

The indicator definition states exactly what should be measured. It must be detailed enough to ensure that different people, given the task of collecting data for a given indicator, have the same understanding of what is being measured.

5. DEFINITION OF YOUTH

According to the NYDA Act no. 54 of 2008, a young person or youth is a person between the ages of 14 to 35 years of age.

6. NEW/EXISTING INDICATOR

Identifies whether the indicator is new, has significantly changed, or continues without change from the previous year.

7. PURPOSE/ IMPORTANCE

Explains what the indicator is intended to show and why it is important.

8. DESIRED PERFORMANCE

Identifies whether actual performance that is higher or lower than targeted performance is desirable.

9. CONTRIBUTING PROGRAMME

Identifies the different NYDA programmes contributing to the indicator. Whilst in some cases the contributing programme may seem the same as the Key Performance Area (KPA), the emphasis is on programme not the KPA.

10. DATA SOURCE DOCUMENTS

The source is the place/tools utilized where the original data is obtained recorded for use during verification processes to determine whether the service has been provided etc.

11. UNIT OF MEASURE

The standard of measure utilised to gauge the indicator; it could be numerical, physical units etc.

12. INDICATOR TYPE

Identifies whether the indicator is measuring inputs, activities, outputs, outcomes or impact, or some other dimension of performance such as efficiency, economy or equity.

13. CALCULATION TYPE

Method of calculation, specifically period within which data is accumulated and utilised for measuring performance.

14. DATA LIMITATIONS

Identifies potential issues in data capturing, verification, analysis, or reporting and limitations/short comings of the indicator or Identifies where data may be weak or limited.

15. REPORTING CYCLE

Frequency and timing of reporting, i.e. how often data will be collected.

16. RESPONSIBLE UNIT

Identifies who will take the lead/be the primary person or business unit responsible for implementing and collecting data on this indicator.

17. DATA DISAGGREGATION

Identify how data will be delineated to improve the understanding of results reported. Typical ways to disaggregate data include geographic location and gender.

18. INDICATOR RISKS

Identifies some of the risks that may emanate from applying the indicator.

19. NYDA 2020/2021 KEY OUTPUT INDICATORS

1. Value of funds sourced from the public and private sectors to support the youth development programme.	
DEFINITION	This indicator seeks to measure the total amount of money committed by partners to the NYDA to support youth development programmes.
Source of Data	<ul style="list-style-type: none">• Signed MOU/MOA as per delegation of authority inclusive of funding commitments, or• Letters of commitment, or• Costed projects implementation plan, or• Valuation of implemented projects by third parties.
Method of calculation	Rand Value of committed funds from the public and private sectors to support the youth development programme.
Method of verification	Reviewing and confirming evidence submitted as per the source of data.



Assumptions	Sufficient funds generated from private and public partnerships to support development of youth programme.
Disaggregation of beneficiaries	<ul style="list-style-type: none"> • 100 % youth • Gender • Race • Disability status • Provincial • Business sector • Geographic location (Rural/ Peri-urban/urban)
Spatial Transformation	Geographic location (Rural/ Peri-urban/urban)
Calculation type	Cumulative for the year
Reporting Cycle	Quarterly
Desired Performance	Funds sourced to support youth development programmes implemented by the NYDA or partners.
Indicator Responsibility	Corporate Investment

2. Number of Quarterly Financial Management Reports produced.

DEFINITION	The indicator seeks to measure the quarterly Financial Management reports produced and submitted to the Minister for approval. A quarterly Financial Management report is a summary the NYDA's financial statements, issued every three months.
Source of Data	Quarterly Financial Management Reports
Method of calculation	Quarterly Financial Management Report approved by the NYDA's Chief Financial Officer (CFO).
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	Report produced on time may not to hinder the submission/reporting to Executive Authority and Treasury on expenditure against the approved National Treasury Budget allocation.

Disaggregation of beneficiaries	None
Spatial Transformation	None
Calculation Type	Cumulative for the year
Reporting Cycle	Quarterly
Desired Performance	A quarterly Financial Management report of the NYDA's financial statements, issued every three months.
Indicator Responsibility	Finance

3. Develop and Implement an Annual Workplace Skills Plan.

DEFINITION	The indicator seeks to measure the compliance towards the Skills Development Act that guides the development and reporting of the Annual Workplace Skills Plan and Annual Training Report that the NYDA submits to Pseta on an annual basis.
Source of Data	<ul style="list-style-type: none"> • Annual Workplace Skills Plan approved by Ops Exco • Training plan and the training report • Letter from Pseta confirming the submission of the Annual Workplace Skills Plan • Letter from Pseta confirming the submission of the Annual Training Report
Method of calculation	The NYDA to submit reports on the Annual Workplace Skills Plan and Annual training report that has been implemented.
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	Training plan and training report submitted as per the Pseta compliance date.
Disaggregation of beneficiaries	<ul style="list-style-type: none"> • Race • Gender • Disability

Spatial Transformation	<ul style="list-style-type: none"> • NYDA Branches • District Offices
Calculation Type	Cumulative for the year.
Reporting Cycle	Annually
Desired Performance	The NYDA to submit an Annual Workplace Plan and Annual training report on training that has been implemented.
Indicator Responsibility	Human Resource – Learning and Development.

4. Number of funded SETA partnerships established.

DEFINITION	This indicator seeks to measure the number of funded SETA partnerships established that benefit the youth.
Source of Data	<ul style="list-style-type: none"> • Signed MOUs or MOAs with SETAs • Annual report on the SETA partnerships established • Project Management Report
Method of calculation	The following will be counted once as partnership established: <ul style="list-style-type: none"> • Signed MOUs/MOA's or • Annual Progress report or • Project Management Report
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	Buy-in and participation by relevant stakeholders.
Disaggregation of beneficiaries	<ul style="list-style-type: none"> • 100 % youth • Gender • Race • Disability status • Provincial • Business sector • Geographic location (Rural/ Peri-urban/urban)
Spatial Transformation	Geographic location (Rural/ Peri-urban/urban)
Calculation type	Cumulative for the year.
Reporting Cycle	Quarterly

Desired Performance	Supported youth development programmes by partnerships established with SETAs.
Indicator Responsibility	Corporate Investment

5. ERP Modules deployed in all NYDA Divisions.

DEFINITION	The indicator seeks to establish an efficient and effective organization by introducing an Integrated resource planning (ERP) system which integrates different systems into one solution.
Source of Data	<ul style="list-style-type: none"> • ERP Business Case Requirement Signed-off • Project Plan Signed-off • ERP Implementation Deployment plan • Phase 1,2 and 3 Deployment Plan Report • Skills transfer plan • Handover Report
Method of calculation	Deployment report aligned to the Business Case of the ERP modules.
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	Budget availability
Disaggregation of beneficiaries	Internal NYDA Staff
Spatial Transformation	Geographic location (Rural/ Peri-urban/urban)
Calculation type	Cumulative for the year.
Reporting Cycle	Annually
Desired Performance	ERP is s systems using multi-module software applications to improve, standardize and automate a wide range of NYDA operations.
Indicator Responsibility	Information and Communication Technology (ICT).

6. Number of partnerships signed with technology companies.

DEFINITION	The indicator seeks to measure the number of partnerships signed with technology companies to support youth development programmes.
Source of Data	<ul style="list-style-type: none"> • Signed MOUs or MOAs with technology companies • Annual progress report on the partnerships signed with technology companies.
Method of calculation	<ul style="list-style-type: none"> • Signed MOUs/MOA's and Annual Progress report
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	Buy-in and participation by relevant stakeholders
Disaggregation of beneficiaries	<ul style="list-style-type: none"> • 100 % youth • Gender • Race • Disability status • Business sector • Geographic location (Rural/ Peri-urban/urban)
Spatial Transformation	Geographic location (Rural/ Peri-urban/urban)
Calculation type	Cumulative for the year.
Reporting Cycle	Quarterly
Desired Performance	Supported youth development programmes by partnerships established with technology companies.
Indicator Responsibility	Corporate Investment

7. Number of youth owned enterprises supported with financial interventions.

DEFINITION	<p>This indicator seeks to measure the number of youth and youth owned enterprises assisted with enterprise finance. Comprised of the following interventions:</p> <ul style="list-style-type: none"> • Grant offering.
Source of Data	<p>Youth (individual) grants:</p> <ul style="list-style-type: none"> • Proof of grant disbursement • Certified ID copies • Grant disbursement approval <p>For youth owned enterprises:</p> <ul style="list-style-type: none"> • Proof of grant disbursement • Company registration certificate

	<ul style="list-style-type: none"> • Grants disbursement approval
Method of calculation	<ul style="list-style-type: none"> • Each youth owned enterprise or youth supported with grant funding will be counted once per intervention.
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	Sufficient support (financial) provided to youth owned enterprises. Budget Availability
Disaggregation of beneficiaries	<ul style="list-style-type: none"> • 100 % youth • Gender • Race • Disability status • Business sector • Geographic location (Rural/ Peri-urban/urban)
Spatial Transformation	Geographic location (Rural/ Peri-urban/urban)
Calculation type	Cumulative for the year.
Reporting Cycle	Quarterly
Desired Performance	Increase in youth participating in the mainstream economy through enterprise development or entrepreneurship.
Indicator Responsibility	Programme Design Development and Delivery

8. Number of youth supported with business consultancy services.

DEFINITION	<p>This indicator seeks to measure the number of youth supported with business consultancy services.</p> <p>Comprised of the following interventions:</p> <ul style="list-style-type: none"> • Voucher offering.
Source of Data	<p>Voucher programme</p> <ul style="list-style-type: none"> • Voucher Programme Form 40
Method of calculation	Youth supported with business voucher will be counted once per intervention.
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	<ul style="list-style-type: none"> • Sufficient number of business consultants to provide business development support services for the youth. • Budget availability

Disaggregation of beneficiaries	<ul style="list-style-type: none"> • 100 % youth • Gender • Race • Disability status • Business sector • Geographic location (Rural/ Peri-urban/urban)
Spatial Transformation	Geographic location (Rural/ Peri-urban/urban)
Calculation type	Cumulative for the year.
Reporting Cycle	Quarterly
Desired Performance	Increase in youth receiving business consultancy support services to enable them to participating in the mainstream economy through enterprise development.
Indicator Responsibility	Programme Design Development and Delivery

9. Number of youth supported with non-financial business development interventions.

DEFINITION	<p>This indicator seeks to measure the number of youth that are supported through NYDA non-financial support interventions by the business development support services function.</p> <p>The key fundamentals for success comprised of the following Business Development Support services interventions:</p> <ol style="list-style-type: none"> 1. Business Management Training Programme <ul style="list-style-type: none"> • ILO- Generate, Start or Improve Your Business Idea • Sales Pitch and BBBEE Training • Co-operative Governance Training 2. Market linkages programme 3. Mentorship Programme
Source of Data	<ol style="list-style-type: none"> 1. Business Management Training Programme <ul style="list-style-type: none"> • BMT training plan • Signed BMT attendance register (applicable to GYB/SYB & IYB) • Business pitch attendance register (applicable to SYB & IYB) • Certificate issuance report (applicable to GYB/SYB & IYB) 2. Co-operative Governance Training Plan <ul style="list-style-type: none"> • Co-operative Governance training plan.

	<ul style="list-style-type: none"> • Signed Co-operative Governance attendance register. • Certificate issuance report. <p>3. Sales Pitch and BBBEE Training</p> <ul style="list-style-type: none"> • Sales pitch and BBBEE training plan • Signed sales pitch and BBBEE attendance Register <p>4. Market Linkages For facilitated linkages one of the following:</p> <ul style="list-style-type: none"> • Market linkages form signed by opportunity provider or invoice or contract or written confirmation from opportunity provider • Beneficiary verification forms. <p>5. Mentorship Programme</p> <ul style="list-style-type: none"> • Signed one(many)-on-one mentee and mentor engagement form
Method of calculation	Each young person or beneficiary will be counted once per intervention.
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	Sufficient support to beneficiaries with business development support services. Budget availability.
Disaggregation of beneficiaries	<ul style="list-style-type: none"> • 100 % youth • Gender • Race • Disability status • Business sector • Geographic location (Rural/ Peri-urban/urban)
Spatial Transformation	Geographic location (Rural/ Peri-urban/urban)
Calculation type	Cumulative for the year.
Reporting Cycle	Quarterly
Desired Performance	Increase youth owned enterprises and youth that are accessing economic opportunities.
Indicator Responsibility	Programme Design Development and Delivery

10. Number of jobs facilitated through placements in job opportunities.

DEFINITION	The indicator seeks to measure the number of facilitated job opportunities for placements of young people, including training or internship opportunities with stipend payment.
Source of Data	Confirmation letter or contract or e-mail from the opportunity provider where the young person is placed indicating the start date of the job or training or internship opportunities.
Method of calculation	Each job placement opportunity facilitated will be counted as one per placement.
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	Increased support for young people to access job opportunities. Budget availability.
Disaggregation of beneficiaries	<ul style="list-style-type: none"> • 100 % youth • Gender • Race • Disability status • Business sector • Geographic location (Rural/ Peri-urban/urban)
Spatial Transformation	Geographic location (Rural/ Peri-urban/urban)
Calculation type	Cumulative for the year.
Reporting Cycle	Monthly
Desired Performance	Increase in the number of young people accessing job opportunities including training or internships opportunities with stipends paid.
Indicator Responsibility	Programme Design Development and Delivery

11. Number of young people capacitated with skills to enter the job market.

DEFINITION	<p>The indicator seeks to measure the number of young people capacitated with soft skills to enter the job market by receiving one or more of the following NYDA training interventions:</p> <ul style="list-style-type: none"> • Job preparedness training; • Skills programmes
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	<ul style="list-style-type: none"> • Internships and Learnerships
Source of Data	<p>1. Job preparedness training</p> <ul style="list-style-type: none"> • Training Plan • Attendance register <p>2. Technical skills training</p> <ul style="list-style-type: none"> • Attendance register or Learner contracts • Contract/MoU between NYDA and Technical Skills Provider <p>3. Internship</p> <ul style="list-style-type: none"> • Attendance register or Learner contracts • Appointment letters
Method of calculation	<p>Each individual receiving training will be counted once per intervention.</p> <p>Youth trained to enter the job market by receiving one or more of the following NYDA training interventions:</p> <ul style="list-style-type: none"> • Job preparedness training • Skills Programmes and Learner ships • Internships
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	<ul style="list-style-type: none"> • Adequate training provided (Training that is aligned to current jobs and youth needs). • Sufficient participation by young people on jobs training • Budget availability.
Disaggregation of beneficiaries	<ul style="list-style-type: none"> • 100 % youth • Gender • Race • Disability status • Business sector • Geographic location (Rural/ Peri-urban/urban)
Spatial Transformation	Geographic location (rural/urban)
Calculation type	Cumulative for the year.
Reporting Cycle	Quarterly
Desired Performance	Increase in the number of young people trained through vocational, technical, job preparedness, Skills programmes and Learnerships training interventions leading to increased employability and self-employment.
Indicator Responsibility	Programme Design Development and Delivery

12. Number of young people capacitated with skills to participate in the economy.

DEFINITION	The indicator seeks to measure the number of young people capacitated with skills to participate in the economy through the NYDA life skills training interventions.
Source of Data	Life skills training <ul style="list-style-type: none"> • Training Plan • Attendance register
Method of calculation	<ul style="list-style-type: none"> • Each individual receiving training will be counted once per intervention. • Youth trained to increase employability or to enter the job market by receiving life skills training.
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	<ul style="list-style-type: none"> • Sufficient participation by young people on life skills training. • Budget availability.
Disaggregation of beneficiaries	<ul style="list-style-type: none"> • 100 % youth • Gender • Race • Disability status • Business sector • Geographic location (Rural/ Peri-urban/urban)
Spatial Transformation	Geographic location (rural/urban)
Calculation type	Cumulative for the year.
Reporting Cycle	Quarterly
Desired Performance	Increase in the number of young people trained to improve their life skills.
Indicator Responsibility	Programme Design Development and Delivery

13. Number of jobs created and sustained through supporting entrepreneurs and enterprises.

DEFINITION	This indicator seeks to measure the number of jobs created and sustained through supporting entrepreneurs and enterprises through the following Business Development Services:
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	<ul style="list-style-type: none"> • Voucher • Market Linkages • Grant Funding
Source of Data	<ul style="list-style-type: none"> • Job creation confirmation forms that are signed by the client. • Job sustained confirmation forms that are signed by the client.
Method of calculation	<ul style="list-style-type: none"> • Each job created will be counted as one in each contributing Business Development Service. • Each job sustained will be counted as one in each contributing Business Development Service.
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	Budget Availability
Disaggregation of beneficiaries	<ul style="list-style-type: none"> • 100 % youth • Gender • Race • Disability status • Business sector • Geographic location (Rural/ Peri-urban/urban)
Spatial Transformation	Geographic location (rural/urban)
Calculation type	Cumulative for the year.
Reporting Cycle	Quarterly
Desired Performance	To increase the number of jobs created and sustained by entrepreneurs or enterprises supported through business development services.
Indicator Responsibility	Programme Design Development and Delivery

14. Number of outreach activities for providing youth development information.

DEFINITION	The indicator seeks to measure the number of outreach activities attended or hosted for providing youth development related information and opportunities. An outreach activity a programme involving a minimum of 50 people undertaken by NYDA branch or in which NYDA Participate as an invitee where by it provides youth development information.
Source of Data	<p>People are provided with youth development information and opportunities comprised of the following:</p> <ul style="list-style-type: none"> • Attendance registers • Outreach form signed by all parties • Invite to the event hosted by external stakeholders

Method of calculation	Each outreach activity attended or organized will be counted once.
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	Young people receiving increased information on youth development programmes
Disaggregation of beneficiaries	<ul style="list-style-type: none"> • 100 % youth • Gender • Race • Disability status • Business sector • Geographic location (Rural/ Peri-urban/urban)
Spatial Transformation	Geographic location (Rural/ Peri-urban/urban)
Calculation type	Cumulative for the year.
Reporting Cycle	Quarterly
Desired Performance	To provide information on youth development products, services and programmes to the public.
Indicator Responsibility	Programme Design Development and Delivery

15. Review and Implement the NYS Communications and Marketing Strategy

DEFINITION	The indicator seeks to report on the reviewed and implementation of the NYS Marketing and Communications Strategy.
Source of Data	<ul style="list-style-type: none"> • Reviewed NYS Communications and Marketing Strategy by the NYS Executive Director • Implementation report
Method of calculation	Report on the reviewed and implementation of the NYS Communications and Marketing Strategy will be counted once
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	There is sufficient budget and capacity to review and implement the NYS Communication and Marketing strategy.
Disaggregation of beneficiaries	None
Spatial Transformation	None

Calculation type	Cumulative for the year.
Reporting Cycle	Quarterly
Desired Performance	Reviewed and implemented NYS Communications and Marketing Strategy
Indicator Responsibility	National Youth Service

16. Number of National Youth Service projects registered.

DEFINITION	The indicator seeks to measure the number of National Youth Service projects registered on a database/ERP by the National Youth Service Programme.
Source of Data	NYS Certificates signed by the NYS Executive Director.
Method of calculation	Each registered project is counted once as per the certificate issued.
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	There are sufficient projects to be registered to meet the registration target.
Disaggregation of beneficiaries	Not applicable
Spatial Transformation	Geographic location (rural/urban)
Calculation type	Cumulative for the year.
Reporting Cycle	Quarterly
Desired Performance	National Youth Service (NYS) projects registered
Indicator Responsibility	National Youth Service.

17. Number of partnerships coordinated to deliver on NYS Programme.

DEFINITION	The indicator seeks to measure the number of partnerships coordinated to deliver the National Youth Service Programme.
Source of Data	Partnership agreements registered and signed by the NYS Executive Director.

Method of calculation	Each partnership agreement registered and signed by the NYS Executive Director will be counted once.
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	There is sufficient budget and resource to coordinate the NYS Programme.
Disaggregation of beneficiaries	Not applicable.
Spatial Transformation	Geographic location (urban/rural)
Calculation type	Cumulative for the year.
Reporting Cycle	Quarterly
Desired Performance	Increase in the number of partnerships coordinated to implement the National Youth Service Programme.
Indicator Responsibility	National Youth Service.

18. Design of the Presidential Youth Service Programme.

DEFINITION	The indicator seeks to measure the models designed for the Presidential Youth Service Programme.
Source of Data	A Presidential Youth Service Programme model designed and approved by the NYS Executive Director.
Method of calculation	The designed and approved Presidential Youth Service Programme will be counted once.
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	There is capacity and resources to design the Presidential Youth Service Programme.
Disaggregation of beneficiaries	Not applicable.
Spatial Transformation	None
Calculation type	Cumulative for the year.
Reporting Cycle	Quarterly
Desired Performance	Designed and approved Presidential Youth Service Programme.

Indicator Responsibility	National Youth Service Programme
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19. Design of the Higher Education Youth Service program.

DEFINITION	The indicator seeks to measure the models designed for the Higher Education Youth Service Programme.
Source of Data	A Higher Education Youth Service Programme designed and approved by the National Service Executive Director.
Method of calculation	The designed and approved Higher Education Youth Service Programme will be counted once.
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	There is capacity and resources to design the Higher Education Youth Service Programme.
Disaggregation of beneficiaries	Not applicable.
Spatial Transformation	None
Calculation type	Cumulative for the year.
Reporting Cycle	Quarterly
Desired Performance	Designed and approved Higher Education Youth Service Programme
Indicator Responsibility	National Youth Service

20. Number of satisfaction surveys conducted

DEFINITION	This indicator seeks to measure the satisfaction of customers on products and services offered by the NYDA through a survey.
Source of Data	Customers Surveys <ul style="list-style-type: none"> • Customer satisfaction survey reports signed by the ICT & Communication's Executive Director • Internal Communication email publishing the Survey
Method of calculation	1 Customer satisfaction survey will be produced as a report quarterly
Method of verification	Reviewing and confirming evidence submitted as per the source of data.

Assumptions	<ul style="list-style-type: none"> • Buy-in and sufficient cooperation by customer • Budget availability
Disaggregation of beneficiaries	Quarterly breakdown
Spatial Transformation	None
Calculation type	Cumulative for the year.
Reporting Cycle	Quarterly
Desired Performance	To produce Customer satisfaction surveys that give input to the NYDA's Programme improvement.
Indicator Responsibility	Communications

21. Number of impact programme Evaluations conducted

DEFINITION	This indicator seeks to measure the number of impact programme evaluations to be conducted on NYDA programmes.
Source of Data	Programme Evaluations <ul style="list-style-type: none"> • Signed Programme Evaluation Reports.
Method of calculation	Programme impact Evaluation reports will be produced and signed by the Corporate Strategy and Planning Executive Director.
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	<ul style="list-style-type: none"> • Limited number of impact programme evaluation conducted • Budget availability
Disaggregation of beneficiaries	Indicator will be disaggregated in the following manner: <ul style="list-style-type: none"> • Quarterly breakdown
Spatial Transformation	None
Calculation type	Cumulative for the year.
Reporting Cycle	Quarterly
Desired Performance	To produce impact assessment that give input to the NYDA's Programmes.
Indicator Responsibility	Corporate Strategy and Planning

22. Produce Annual report on government wide priorities

DEFINITION	This target will focus on stakeholder implementation and coordination on government wide priorities supporting youth development
Source of Data	Annual Report signed by the Corporate Strategy and Planning Executive Director.
Method of calculation	Annual report signed by the Corporate Strategy and Planning Executive Director.
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	Submission of annual report to relevant stakeholders Budget availability
Disaggregation of beneficiaries	Quarterly breakdown
Spatial Transformation	None
Calculation type	Cumulative for the year.
Reporting Cycle	Quarterly
Desired Performance	Increased support of young people on youth development programmes
Indicator Responsibility	Corporate Strategy and Planning

23. Number of Youth Status Outlook reports produced

DEFINITION	This indicator seeks to measure the in-depth analysis of the trends in youth reports produced and to seek guide for better planning and understanding youth needs.
Source of Data	Youth Status Outlook Reports produced
Method of calculation	Report signed by the Corporate Strategy and Planning Executive Director.
Method of verification	Reviewing and confirming evidence submitted as per the source of data.
Assumptions	<ul style="list-style-type: none"> • Quality assured youth reports submitted • Budget availability
Disaggregation of beneficiaries	Quarterly breakdown
Spatial Transformation	None
Calculation type	Cumulative for the year.

Reporting Cycle	Quarterly
Desired Performance	Proper analyses of Youth needs, trends and well informed youth reports
Indicator Responsibility	Corporate Strategy and Planning